Building Community and Social Capital on the Internet

Alex Moral

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Why build a Community?

Why I do it?

The role of a leader within an online community has become extremely important and accessible in everyday life.

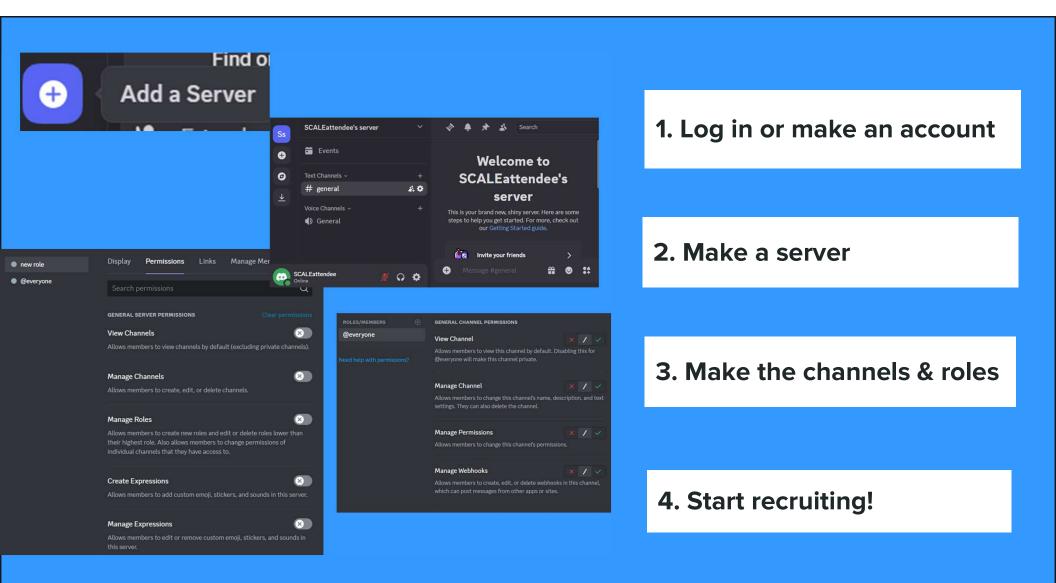
Despite the rising popularity there is a lack of knowledge and understanding of the mechanics behind an online community.

There are key principles and skills necessary to start a community which can be utilized to aid new leaders and grow communities.

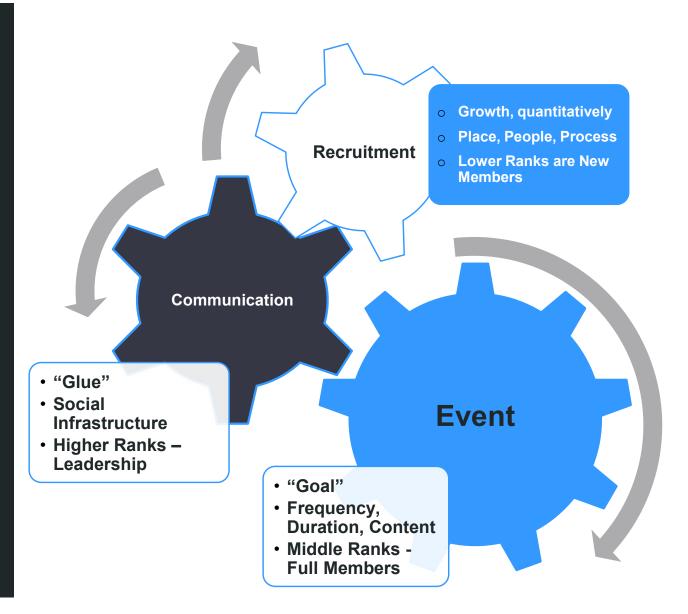
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- Demographics and audience
- Organization
 - Channels and Roles
- Direct Messaging (DMs)
- Moderation
- Data History, Bots, Searching
- Anonymity



Mechanics of Online Community



Leadership Skills Needed & How to Develop

Skills Needed	Gaining Social Capital	Becoming a Leader	Building "Social" Infrastructure
	 Conversational Initiative Outgoing Empathy 	 Commitment Patience Competence 	 Determination Creativity Inquisitiveness
How to Develop	Reading & Practice	Time & Investing in Thought	Inspiration & Ambition

Theory: Skills and Knowledge gained are transferable.....

<u>Uses</u>

- Acts as a Foundation
- Beginner's Tool for Action
- Helps to Visualize Changes in Scale
- Provides a Language of Analysis

Future

- Develop Models
- Quantitative Conclusions
- Comparison between organizational reforms
- Quantitative effect of friction, gravity, etc.

Notes on Creating

- Quantitative Data Collection
- Matters in Changes of Scale
- Document Events, Reforms
- Accuracy increases with Scale



a16alexm@gmail.com

- Digital Leadership is important
- Online communities are becoming more popular and accessible
- Considerations include the platform, organization, and mechanics
- Keeping track of data and using theory can aid new leaders and grow communities