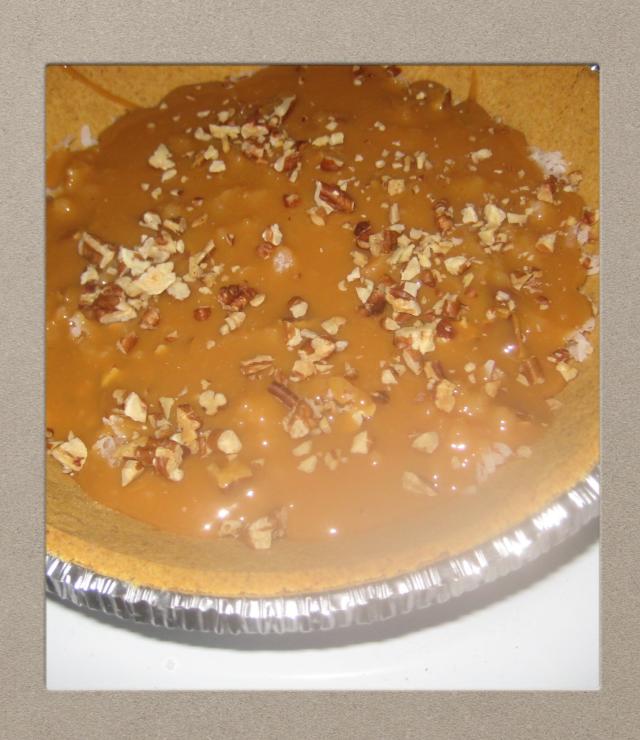
LOGGING IN THE DEBUGGER'S TOOLKIT

KATRINA HAYES

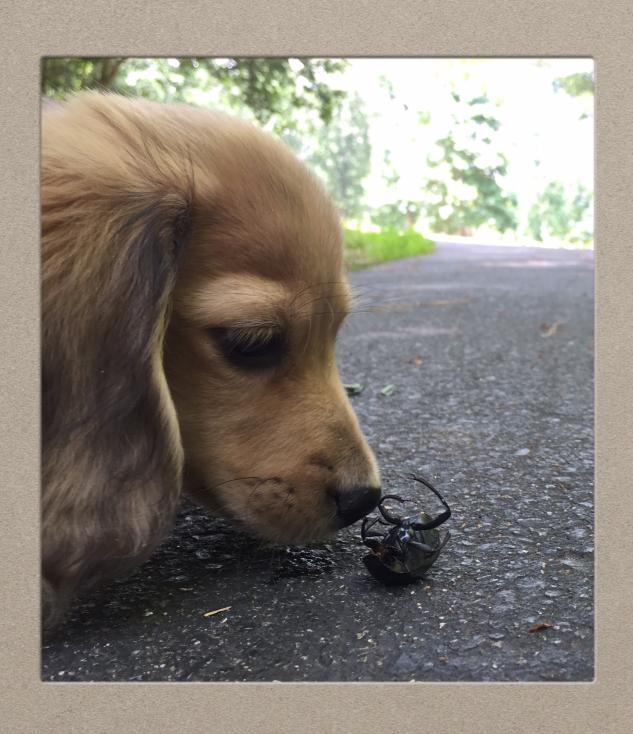
NEONOVA NETWORK SERVICES

WHY LOGGING?

- Logging gives your code a temporal dimension
- Enables teasing out even the most intermittent bugs
- Contains nuts?
- Temporal attack on bugs that built-up temporally



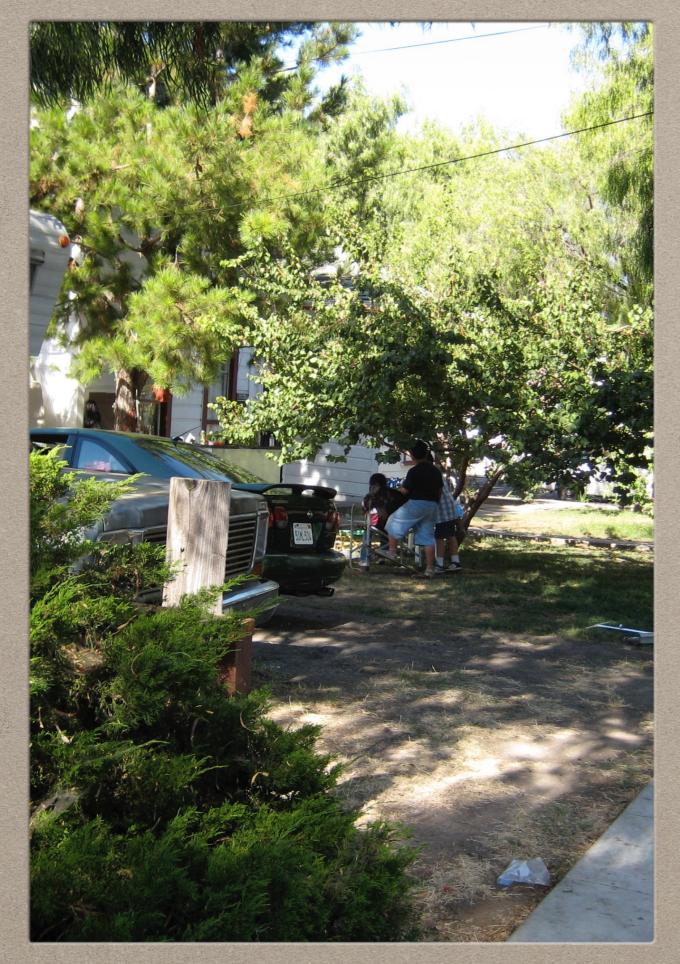
GENERAL THEMES



- Logging systems put in place for one bug inevitably help with lots of others down the line
- What is logging?
- Two temporal bugs

Torotage proposed flow on email certificates (new in granbox) Breakpoints - Website = 250PH , COURSEWERE = YEARH Pay for what? How pay? What's yo' license? We know where you live. Right? DNEC 2011 p+1 CREDIT This is what we mail yout of CASHAVIL Dlockout/ Tagort Jor Schmor I this is really me Will it have 123 Road Pl. Somewhere, AR 12345 disabled if an option of a note saying Alwood na on Horri Tissell and com pry for check? that includes empil is If not they Selected Tisis all wind Will OHI + 25K July wrong My address is actually and aclations In Additions later next m in brown My smail is actually CERTIFICATES to you? O Mail 'en old-school O Email im like it's 2014 (1) O GIVE ME EVERYTHING

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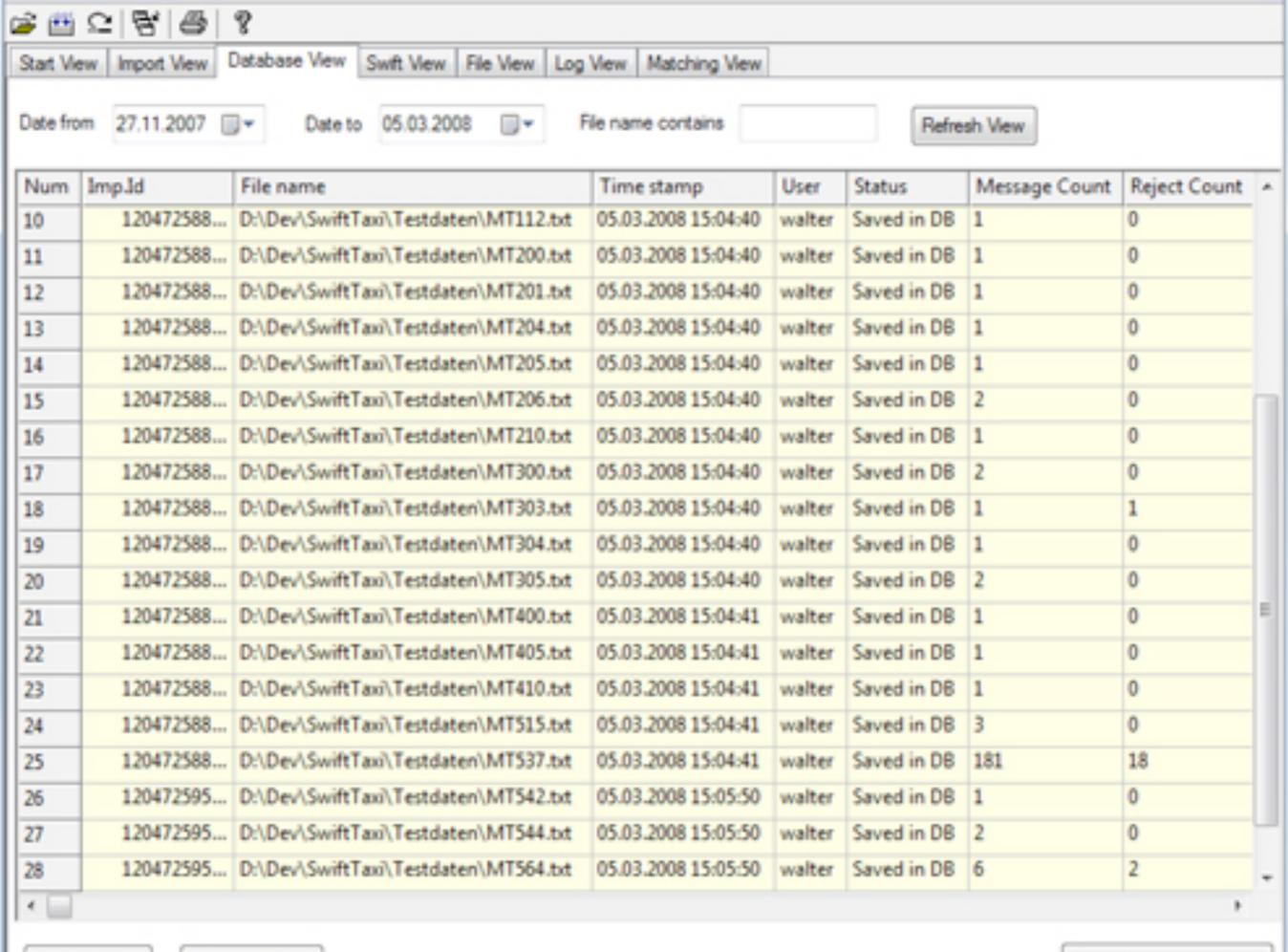


CONTENT NAVIGATION BUG

- Began as simple forward-back buttons, over years requirements crept in requiring randomized content and randomized order, etc.
- Each person unique from standardized to individualized
- Solution: log every time a user clicks to navigate

"Welcome to the age of Mass Individualization."

-Oliver Gertz



SO WHAT?

- Moore's Law: we've got the space now, so store all the things
- Helped get to the root of several other "bugs": networking timestamp issues (client-side vs. server-side tracking), mobile issues, who the heck still uses IE 6 or runs Win2000?



SYNCHRONIZATION BUG

DEPRECATE SOME SYSTEMS

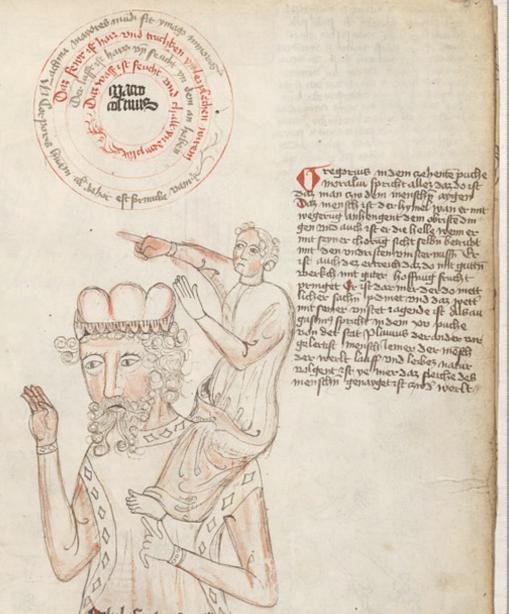
CLASSIC: TOO MANY COOKS

- Each "generation" of site came in and tried to toss out the previous and start from scratch
- What do you do with all the built-up data and everything?
- "Uh, where is this coming from?"



"If I have seen further, it is by standing on the shoulders of giants."

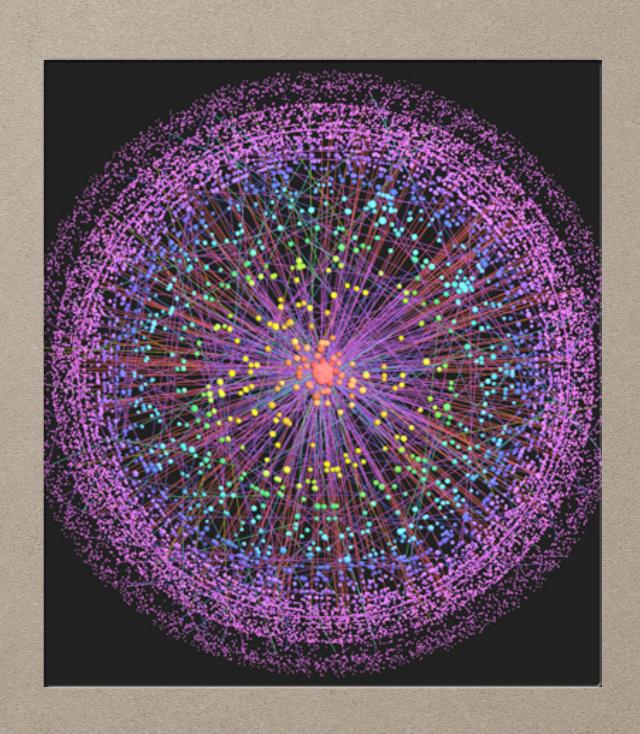
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-Isaac Newton

NO MORE SUPERHEROES

- Follow backwards through everyone's thought process?
- Nobody can understand it all anymore, so don't claim to
- Solution: logging point at each "join" between previous coder's attempts – ugly and time consuming



TAKEAWAYS

- Always leave a system more robust than you found it
- There's always somewhere to stash data (well, now).
- Data Mining: guess what coders, you're data scientists too now
- It's all too big. Nobody knows everything anymore.



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QUESTIONS? COMMENTS? CONCERNS?