Are we being inclusive with our recognitions?

Ray Paik

Head of Community at Cube Dev

©rspaik



My open source communities journey







https://cube.dev/



What we'll discuss today

- Why recognitions are important
- Some of the more typical recognitions
- Challenges
- So how can we be more inclusive?
- Q&A



Why is community recognition important?

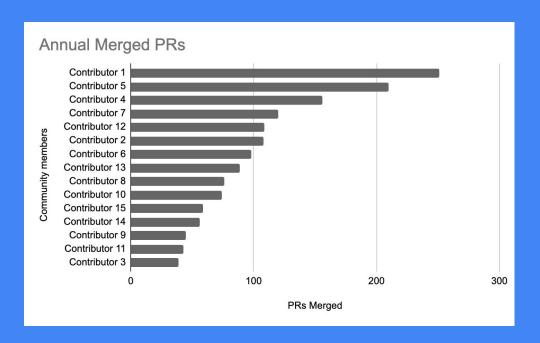


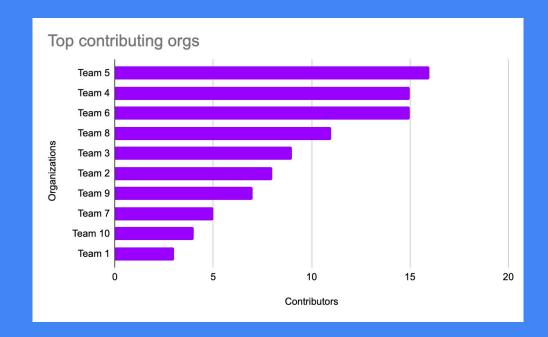






What we see often...





Issues:

SCale

- Tendency to focus on code
- Too much emphasis on metrics (or thing that can easily be quantified)



But what about....







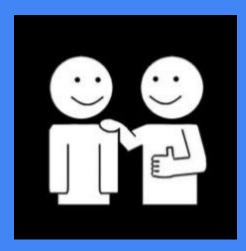




Not everyone is comfortable with public recognitions



VS.



- Is everyone comfortable with titles like Ambassadors, Heroes, Top Contributors, etc.?
- Community members are more motivated by the act of contributing (rather than accomplishments).
- Is the recognition for the individual or to show off how great your community is?

So, what can we do to make recognitions more inclusive?





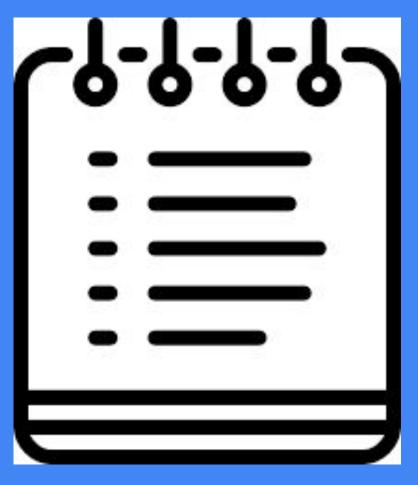




So, what can we do to make recognitions more inclusive?









What else do we need to consider for recognitions?

- Be timely with recognitions.
 - Even if it's a simple "thank you".
- It's not always about the merchandise.
 - Ensuring that the merchandise is appropriate for different people is a huge challenge.
- Let community members participate in the process.
 - o e.g. through nomination forms, voting, etc.
- Avoid "ranking" contributions/contributors.



Wrapping up...

- The main purpose of the recognition should be to *Thank* community members.
- Look for where and how community members are participating/contributing.
- Find ways to use recognitions to provide opportunities for relationship building & community celebration.
- Recognition process should not feel transactional.

My blog post: https://opensource.com/article/22/5/inclusive-community-recognition



