

Contribute to OS without Coding

Nithya A. Ruff Head, Open Source Strategy Office, SanDisk January 23, 2016



Something About Me



Twitter @nithyaruff

SanDisk Enables Innovation



Enterprise and Hyperscale

Data Centers

Client Computing

Mobile and Connected Devices

Consumer

Open Source





Successful Open Source Has Many Dimensions



Documentation Makes a Project Accessible

What Do they Do? Document the workings of the code

> Skills: Self motivated Technical Curious, inquisitive

Resources:

Bob Reselman's talk at SCALE https://opensource.com/business/16/1/scale-14xinterview-bob-reselman Follow @annegentle



Anne Gentle Principal Engineer Rackspace

Community Engagement

What Do they Do? Get the community to work together

Skills:

Often a developer or user in the project Generalist Peacemaker and works well across the group

Resources:

http://www.communityleadershipsummit.com/ Jono Bacon's Book "The Art of Community" Follow @geekygirldawn, @jonobacon



Dawn Foster Phd Student, Former Dir. Of Community Puppet Labs

Legal Advice and Corporate Compliance

What Do they Do? Policy, Licenses, Compliance, Guidance

Skills:

Can see the technical side of things Open Minded, friendly and helpful Balances Risk with Innovation Read of Community Norms

Resources:

Legal Track at SCALE Open Source for Business – Heather Meeker Open Source Licensing – Lawrence Rosen OpenChain @laforgeJD



Lisa LaForge Legal Director and Chairperson of Open Source Steering Committee, SanDisk

Outreach and Legal Education

What Do they Do?

Educate, connect people, demystify legal aspects of Open Source

Skills:

Can see the technical side of things Open Minded, friendly and helpful Able to connect the dots and be data driven

Resources:

Legal Track at SCALE http://www.openinventionnetwork.com/

Deb's talk at SCALE Look for #debnichols on Twitter



Deb Nicholson Director of Outreach - OIN Board Member - OpenHatch

Project Advocacy and Marketing

What Do they Do? Awareness, evangelize, advocate, events

Skills:

Understand audiences, Key messages and positioning Communication and program management

Resources:

https://www.youtube.com/watch?v=d_OGueGPhfs Talk to experts like Tracey and me Look for talks at events like SCALE, OSCON, LinuxCon



Tracey Erway Product & Open Source Marketing Yocto Project, MinnowBoard.org Intel

Rikki Endsley - Evangelist and Tech. Journalist

What Do they Do? Promote Open Source and the Open Way Education on Open Source

Skills:

Helps to have a journalism background Keen interest in the technology Understanding of Open Source community

Resources:

Opensource.com Linux.com Openstack.org



Rikki Endsley Community Manager Opensource.com, Red Hat

Project Financial and Operational Management

What Do they Do? Manage the operations and finances of the project Help keep things moving

> Skills: Program Management Organized Integrity

Resources:

Not to many. But find someone Good in finance, ops and educate them on OS



Lieu Ta Advisory Board, Yocto Project Director, Wind River Systems



What we like about FOSS?

- Collaboration
- Rebellious
- Innovation
- Openness and transparency
- People of Open Source
- Pay it forward, the willingness to help new entrants
- Inspect, use, modify and contribute code
- People come together to solve problems especially humanitarian ones



What are some of the barriers to entry in FOSS?

- No one path to participate
- Every project is different
- Tools can be intimidating and established
- Fear and ignorance of open source
- No low-hanging-fruit work for newbies
- Training does not scale today
- Contributing in the open can be intimidating



Best Way For A New Person To Get Involved?

- Attend conferences and go to the beginner session
- Pick a project that aligns with your interests and dive in
- Volunteer to help on a project share your strengths
- If you are a user, submit bug reports, fix a bug or documentation
- Design a t-shirt, blog, write a grant
- Present the project or technology at a conference
- Ask someone for help; seek a mentor

Ideas To Welcome New Contributions

- Appreciate people, show they are important
- Make time to bring in new people with varying capabilities and time
- Make projects friendly communication tools, mentors, starter projects
- Make a special effort to have a section of the conference for new people – classes, BoF, scholarships etc.
- Have project members at booth; Easier for new people to approach people vs. on mailing lists
- Be friendly, help new people, be a mentor
- Open Source and tech. education in schools

Resources

- <u>https://openhatch.org/</u>
- http://www.openinventionnetwork.com/
- http://www.openstack.org/
- <u>http://www.linuxfoundation.org/</u>
- http://opensource.org/
- https://www.linux.com/
- https://www.gnome.org/outreachy/
- http://www.linuxpromagazine.com/





• We need to grow Open Source and make it more inclusive

Recognize the contributions of non-coders

 Create an environment where new people find it easy to get involved







Abstract

- Many people want to make a difference but believe that they need to be a coder or a developer to make a difference in open source projects and communities.
- However, there are many roles in open source that need someone who supports and believes in collaborative development to create change.
- I will cover some of these areas and show how you can get involved, make a difference and create an impact.
- My own personal story is one where I have worked in commercial company creating an open source based product; I have done open source marketing and advocacy for the Yocto project and now am the open source strategy person for my company. These roles have allowed me to increase open source understanding and engagement forward in a positive way without coding.
- This is aimed at encouraging people new to enter open source and to find their own ways of contributing.