open source business 101 (for hackers)

ross turk

introduction



who am?

double agent

corporate listening device





SourceForge, Inc. (the company)



developers



consumers



the FOSS community at large



advertisers



rturk@corp.sourceforge.com (email/jabber)



outsider's view of business

Agenda

one: If I'm A Hacker, Why Should I Care?

two: Prerequisite Soul-Searching

three: Making Money or: How I Learned to Stop Worrying and Love the Money

four: Business-y Things That Also Apply to Open Source

one: why should I care?



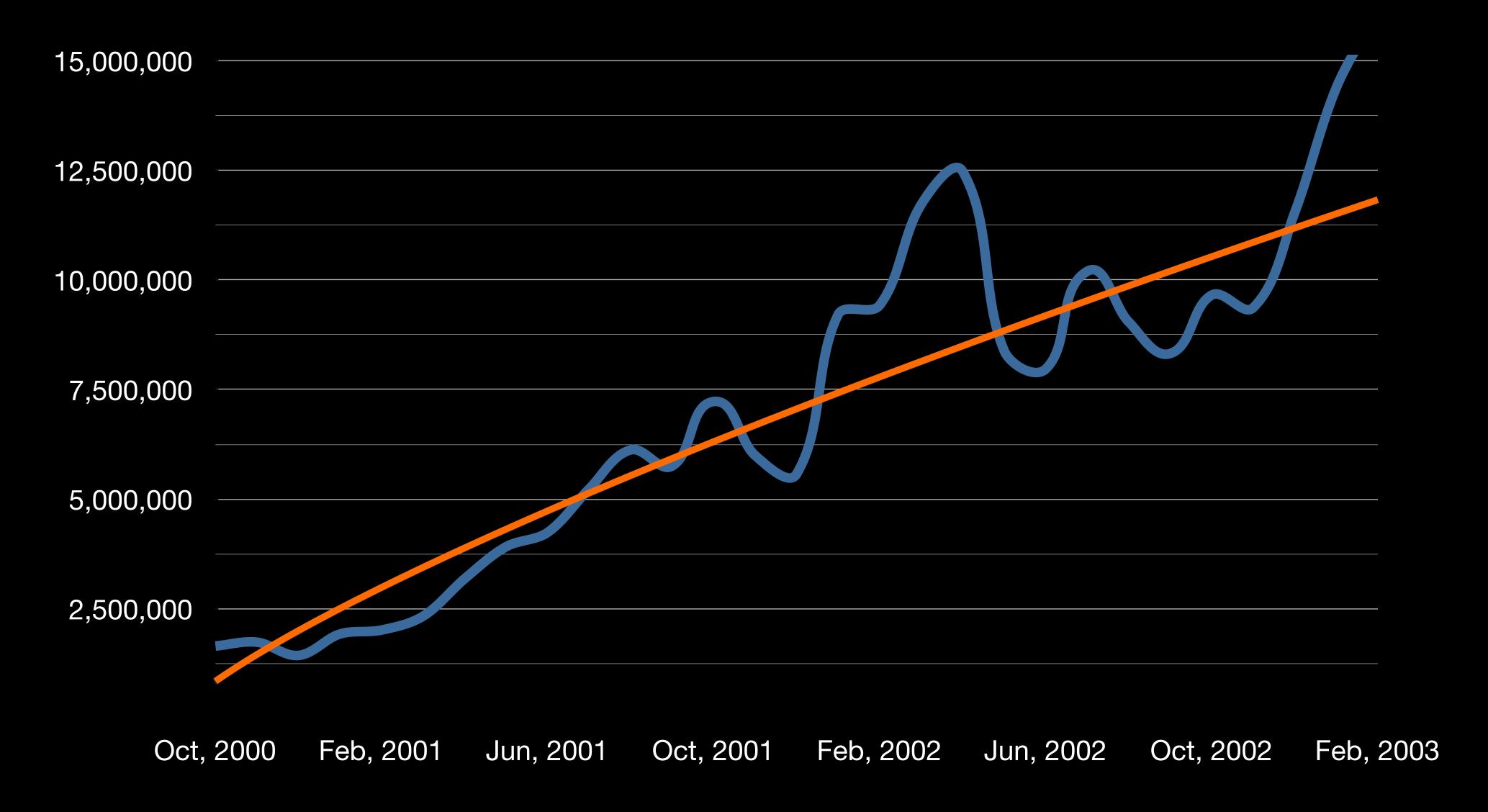
"The dot-com bubble crash wiped out \$5 trillion in market value of technology companies from March 2000 to October 2002."

The Los Angeles Times Sunday, July 16, 2006

"The tumbling Nasdaq triggered a vicious circle in which **lower** stock values dampened IT spending and contributed to a broader economic downturn, which in turn put further pressure on technology spending and share prices"

IDC May 2001

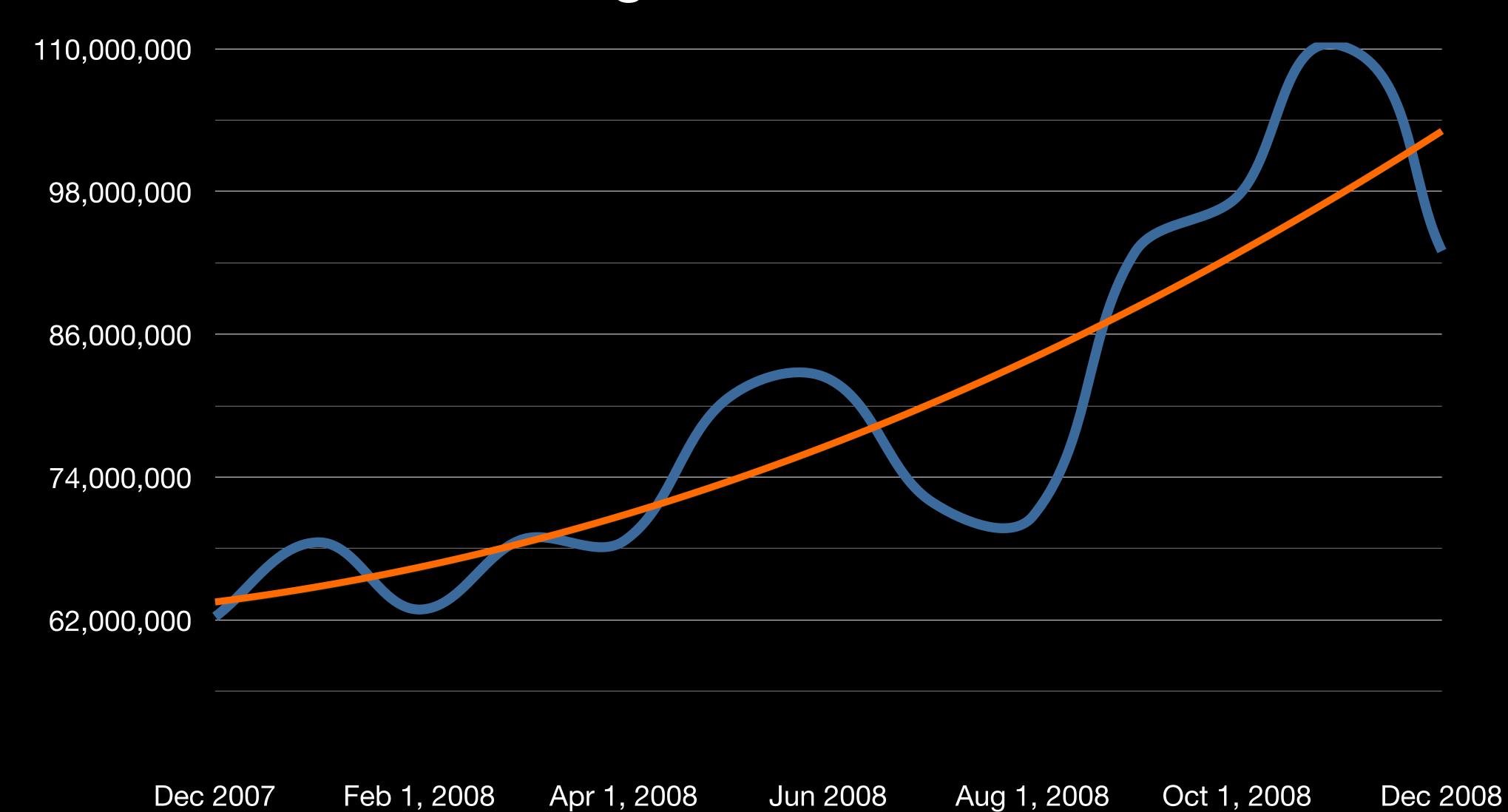
SourceForge Downloads in 2000-2003



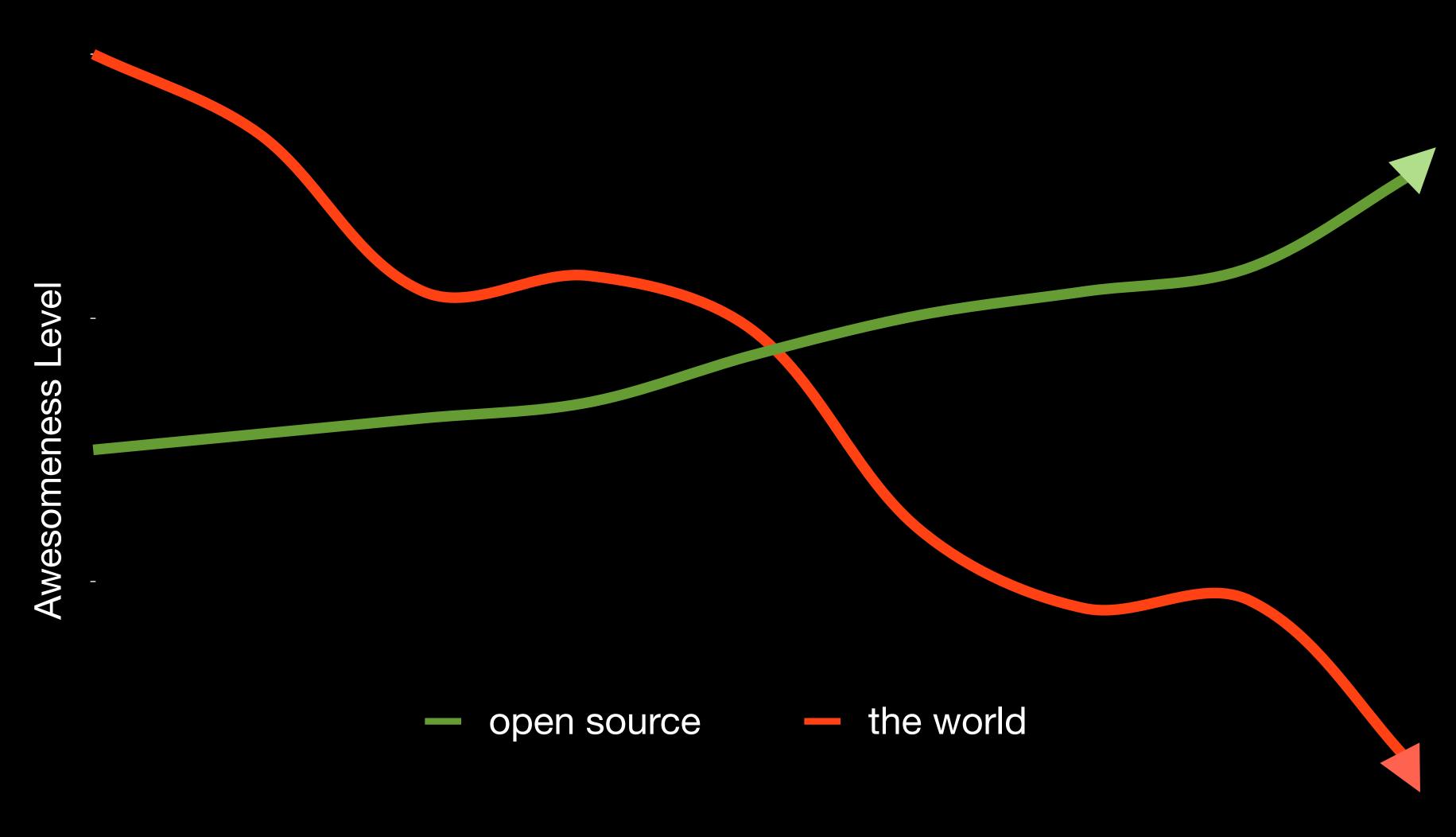
"IT spending will decline about 3 percent in 2009"

Forester Research January 2009

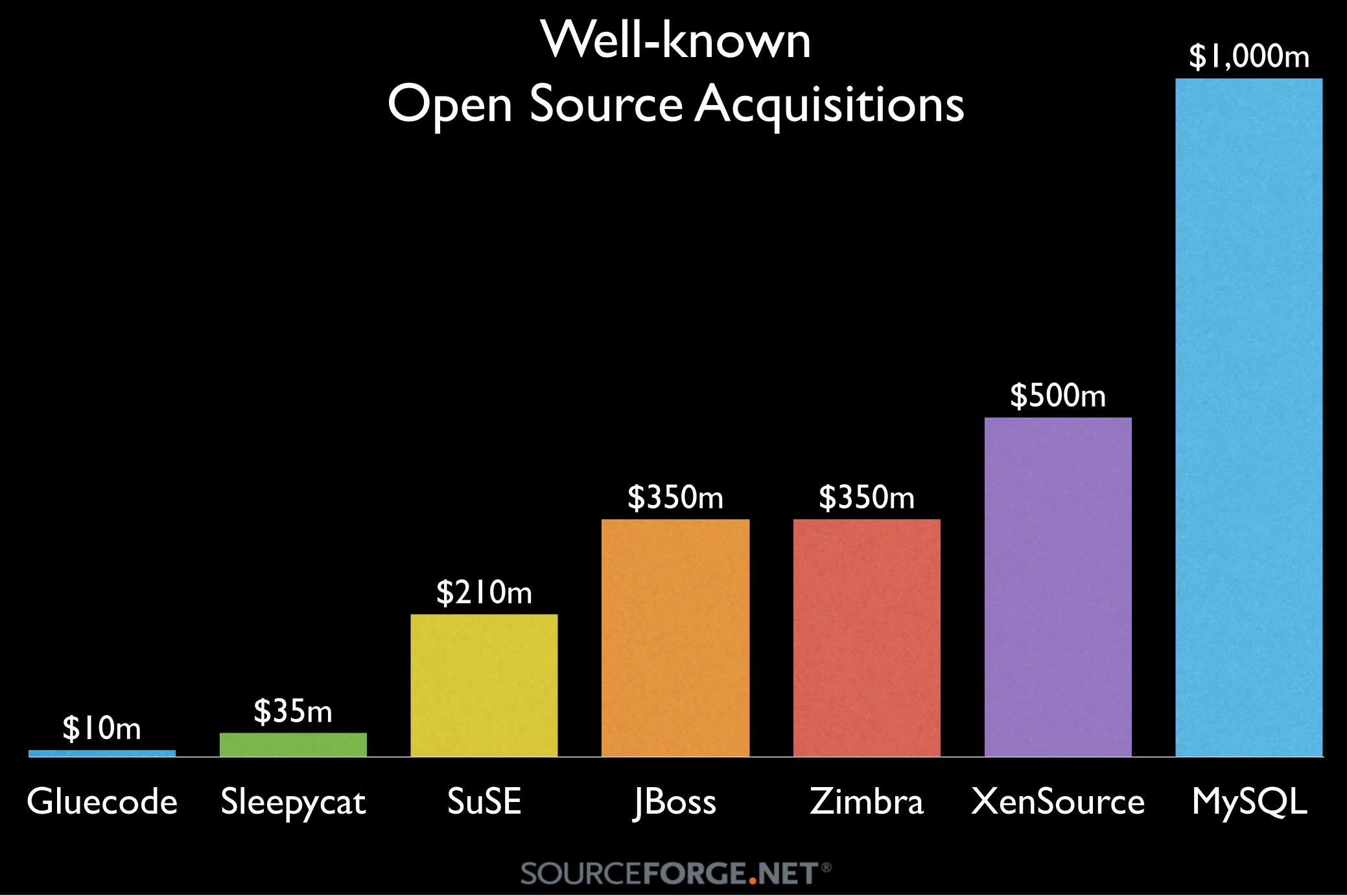
SourceForge Downloads in 2008







acquisitions

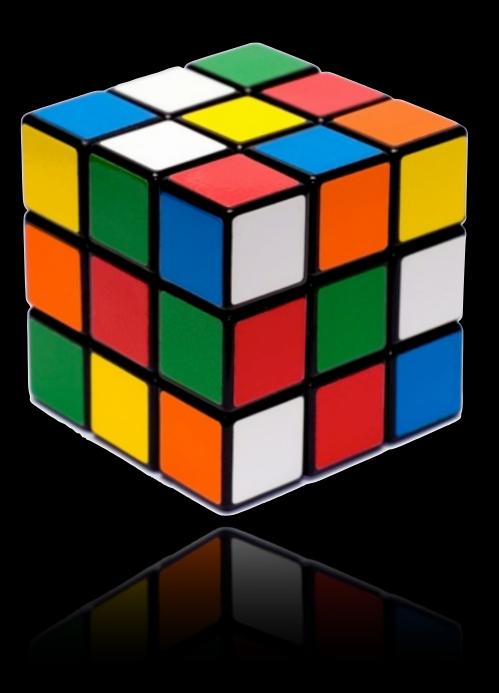


"[I expect] to see an increase in M&A activity related to open source in the first half of next year."

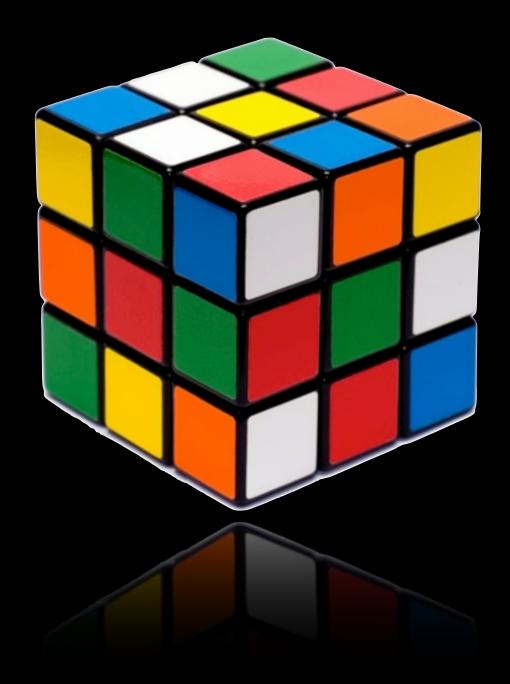
Matthew Aslett, 451 Group November 20, 2008













you can still make a decent living

it doesn't have to be about greed

















































































not interested? someone else might be

two: prerequisite soul-searching





a) yes, always, no exceptions for any reason



- a) yes, always, no exceptions for any reason
- b) yes, whenever practical



- a) yes, always, no exceptions for any reason
- b) yes, whenever practical
- c) yes, unless there's a way to make worthwhile money restricting it



- a) yes, always, no exceptions for any reason
- b) yes, whenever practical
- c) yes, unless there's a way to make worthwhile money restricting it
- d) only if it can be useful to someone else



- a) yes, always, no exceptions for any reason
- b) yes, whenever practical
- c) yes, unless there's a way to make worthwhile money restricting it
- d) only if it can be useful to someone else
- e) no...why on earth would you wanna do that?



a) cool, whatever!



- a) cool, whatever!
- b) fine, as long as i get credit



- a) cool, whatever!
- b) fine, as long as i get credit
- c) fine, as long as they contribute to my work



- a) cool, whatever!
- b) fine, as long as i get credit
- c) fine, as long as they contribute to my work
- d) they can include it in solutions they sell, as long as they don't



- a) cool, whatever!
- b) fine, as long as i get credit
- c) fine, as long as they contribute to my work
- d) they can include it in solutions they sell, as long as they don't
- e) no, i don't want anyone using my work for commercial purposes





a) because i want people to know who i am







b) because someone told me to (i.e., my boss, my teacher, my mom...)





- b) because someone told me to (i.e., my boss, my teacher, my mom...)
- c) because i want to start a business





- b) because someone told me to (i.e., my boss, my teacher, my mom...)
- c) because i want to start a business
- d) because i find it fun and stimulating





- b) because someone told me to (i.e., my boss, my teacher, my mom...)
- c) because i want to start a business
- d) because i find it fun and stimulating
- e) because the world needs more free software

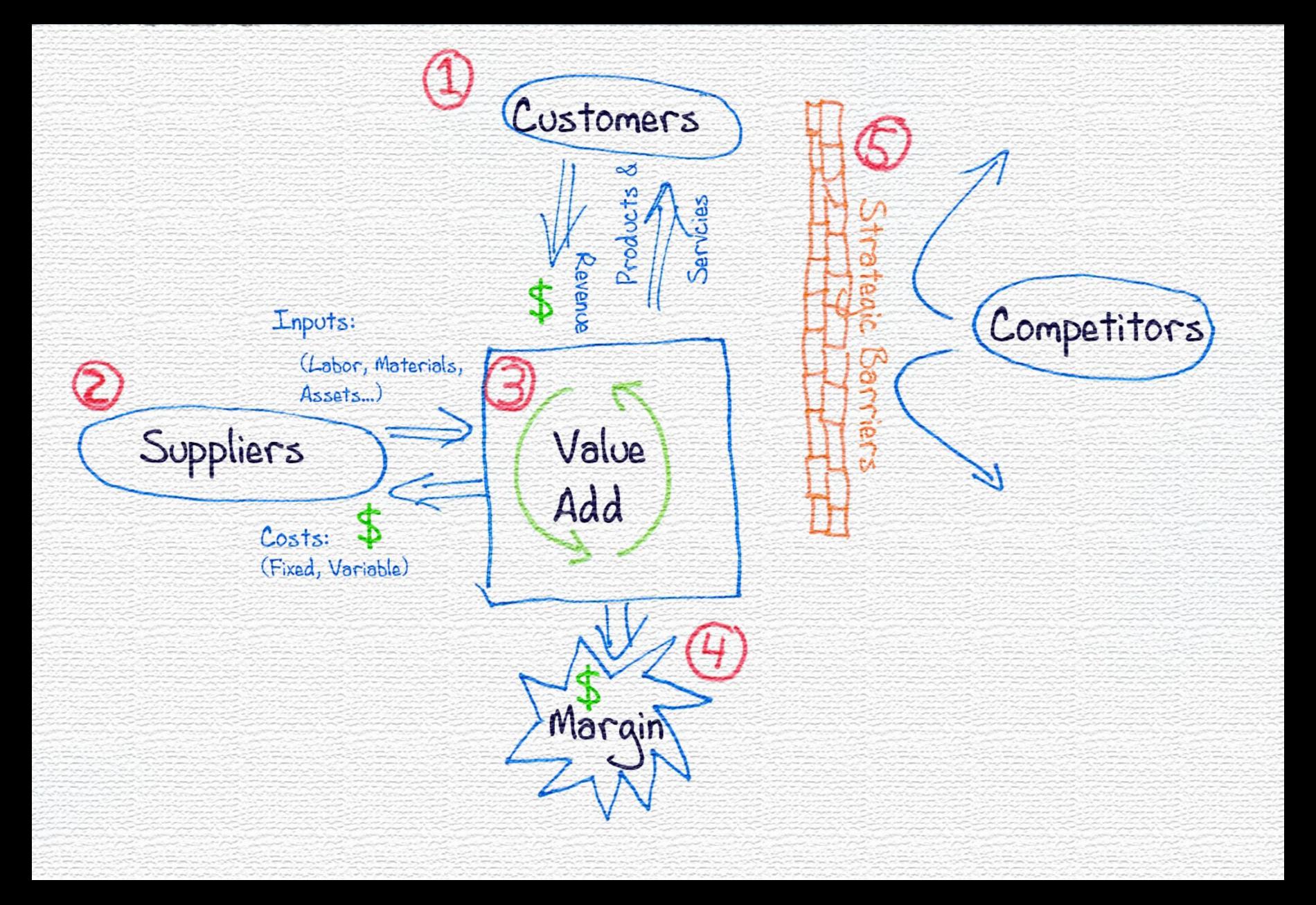
three:

Making Money or: How I Learned to Stop Worrying and Love the Hard Cash

business models



SOURCEFORGE.NET®



open source / proprietary hybrid

core functionality / "community" edition

core functionality / "community" edition

backup / restore

core functionality / "community" edition

full text search

backup / restore

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full text search

backup / restore

email integration

core functionality / "community" edition

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core functionality / "community" edition

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core functionality / "community" edition

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backup / restore

email integration

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reporting

core functionality / "community" edition

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email integration

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email integration

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reporting

core functionality / "community" edition

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"professional" edition

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mobile support

management console

clustering / HA

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core functionality / "community" edition

full text search

backup / restore

email integration

"professional" edition

workflow engine

mobile support

management console

clustering / HA

reporting

cobranding support

core functionality / "community" edition

full text search b

backup / restore

email integration

"professional" edition

workflow engine

mobile support

management console

clustering / HA

reporting

cobranding support

"enterprise" edition



you have to have core functionality that's so good that people will pay for more



it can be seen as a bit evil in some circles

(see "should software be free?" above...)

evil? really?

depends on:

- who you are
- what you care about
- who you expect to get help from
- who you choose to sell to

choose wisely!



viral licenses: can you sell what you've built? do you have to give back?















open source project

open source project

services

open source project

services

customization

open source project

services

customization

installation

open source project

services

customization

installation

training

open source project

services

support

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training

support

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services

customization

installation

training

support

indemnity

installation

priority patches

open source project

services

customization

installation

training

support

indemnity

installation

priority patches

troubleshooting



other people can provide support and services for your stuff too!

certified service providers



less chance of being seen as "evil", but the margins are a bit slimmer...

supporting through networks

not big enough to hire sales people and put 'em on planes? consider:

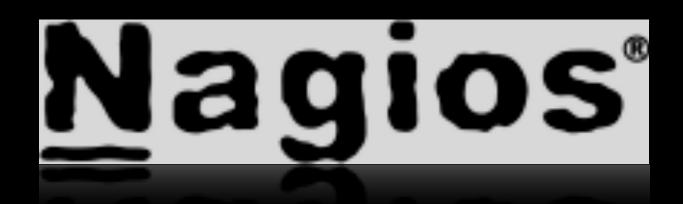
- OpenLogic Expert Community
- SourceForge Marketplace
- FindOpenSourceSupport.com











dual licensing





enforcement



when you really think about it, you're not selling anything at all, are you?

fundraising



merchandising

AudacityStore.com



All sales directly benefit the Audacity Developer Team

Main Menu

■ HOME

LEGAL INFO

□ CONTACT US

POLICIES

Product Categories

Clothing and accessories (5) Home audio (0)

Shopping Cart

■ SHOW CART

Your Cart is currently empty.

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Lost Password?

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The Audacity Store is the place for Audacity users to purchase both Audacity clothing and accessories, and inexpensive electronics for home audio recording. All sales benefit the Audacity Developer Team. Today we offer men's and women's T-shirts, polo shirts, messenger bags, and the Griffin iMic, and we intend to offer more items over time.

Click on one of the categories below to begin shopping:



Clothing and accessories



Home Audio





Mozilla.com

Community

Foundation

Store Home

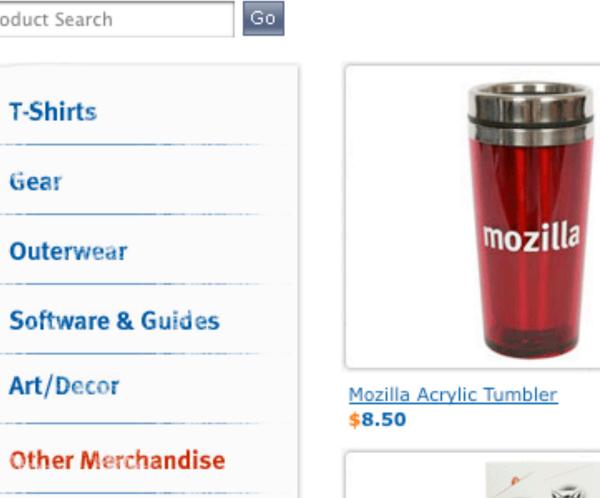


My Account Shopping Cart



Product Search





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Clearance

View All





Firefox Plushie \$15.00



Mouse Pad \$3.50



Mozilla Sticker - 3pk Sale: \$3.97 (Was: \$6.20)



Coffee House Mug



Debian Mouse Pad

These are not those flimsy 1/8" mouse pads most Web vendors sell. Our mouse pads have a 1/4"-thick foam pad, measure 8x7.5 inches, and a white fabric cover. Class up your cube with this little beauty and show your co-workers who the real guru is.

\$8.50

Single-item S&H: \$4.00

Second-item S&H (when ordered with other gear or CD Sets): \$2.00



Linux Mouse Pad

These are not those flimsy 1/8" mouse pads most Web vendors sell. Our mouse pads have a 1/4"-thick foam pad, measure 8x7.5 inches, and a white fabric cover. Class up your cube with this little beauty and show your co-workers who the real guru is.

\$8.50

Single-item S&H: \$4.00

Second-item S&H (when ordered with other gear or CD Sets): \$2.00



Debian Coffee Mug

Leave the company coffee mug in a desk drawer and walk into your meetings holding this and they'll see who's serious about coming up with IT solutions. This 11 oz. ceramic coffee mug has the Debian logo on both sides.

\$10.50

Single-item S&H: \$5.50

Second-item S&H (when ordered with other gear or CD Sets): \$3.50



Inkscape

Guide to a Vector Drawing Program

Tavmjong Bah



www.prenhallprofessional.com



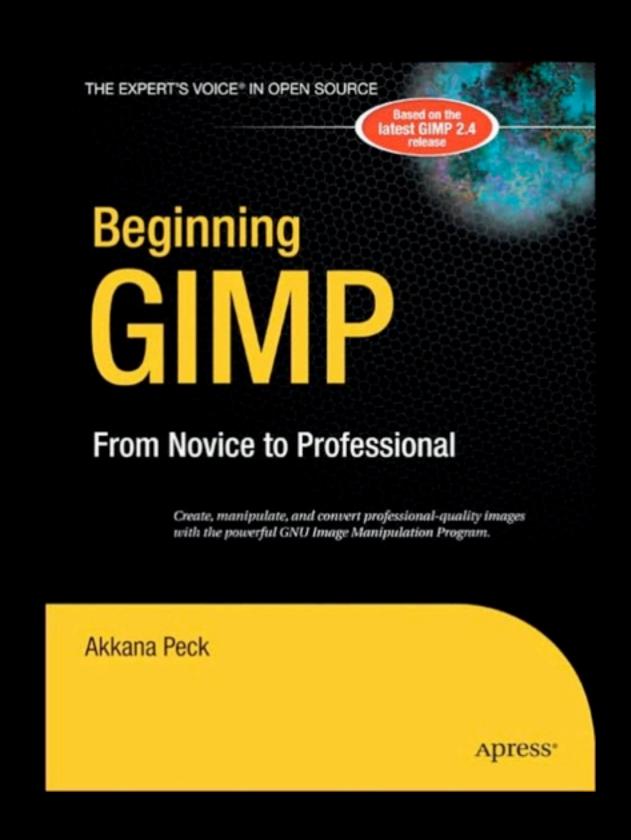
Index

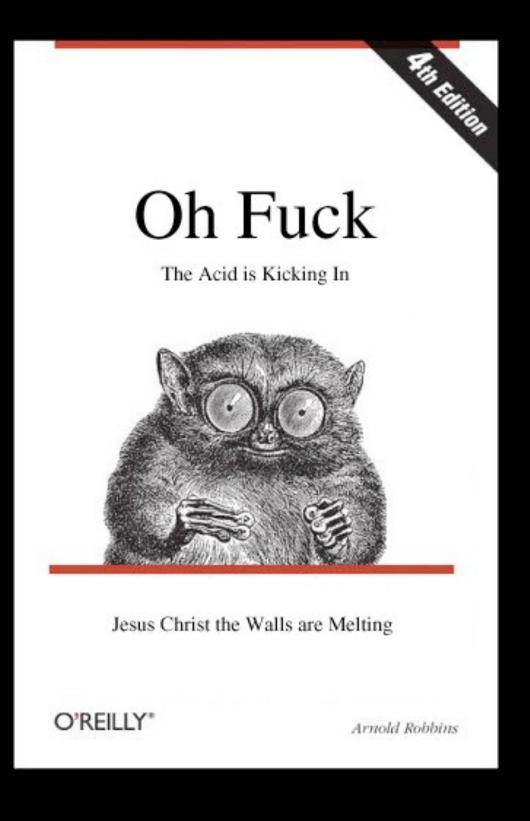
CHAPTER 4: Changing the View CHAPTER 5: Editing Basics CHAPTER 6: Positioning and Transforming **CHAPTER 7: Geometric Shapes** CHAPTER 8: Paths CHAPTER 9: Text CHAPTER 10: Attributes CHAPTER 11: Clipping and Masking CHAPTER 12: Filter Effects CHAPTER 13:XML Editor CHAPTER 14: Tilling CHAPTER 15: Tracing Bitmaps CHAPTER 16: Connectors CHAPTER 17: Effects CHAPTER 18: SVG and the Web CHAPTER 19: Customization Using the Command Line CHAPTER 21: Challenges APPENDIX A: Inkview APPENDIX B: File Format APPENDIX C: Spheres APPENDIX D: Solutions for Challenges APPENDIX E: List of Dialogs APPENDIX F: Tips for Illustrator Converts Glossary

CHAPTER 1: Introduction

CHAPTER 2: Quick Start

CHAPTER 3: Files







logistics (manufacturing, shipping)

advertising

This is the official website of **Gallery**, the open source web based **photo album organizer**. Gallery gives you an intuitive way to blend photo management seamlessly into your own website whether you're running a small personal site or a large community site.

The state of the s

More:

▶ About

▶ Features

▶ Screenshots!

▶ Related Sites

▶ Requirements

Certified Web Hosts

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Gallery

Wedding Album

Family Album

Flash Photo

Gallery 3 Begins

Submitted by ckdake on Mon, 2008-12-01 18:17

Those of you that have been paying attention know that something is going on! At the Gallery Sprint a few weeks ago, we made a lot of decisions and got the ball rolling on a complete rewrite which we've decided to call Gallery 3. Development of new features on Gallery 2 has been frozen, Gallery 1 is now a completely separate project "Jallery", and the Gallery team is now busy at work on Gallery 3. It's definitely not ready to run on your website yet but we've set the ambitious goal of having a 3.0 release by February 1, 2009 and are on track to meet that goal. Read on for details of why we're doing this and what you can expect.

» 104 comments | Read more

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The second secon

More:

▶ About

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- **▶** Requirements
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Gallery

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Hardware Requirements

A decent CPU with SSE instruction set <u>Dual-core</u> processors are supported and preferred

Software Requirements

Windows XP/2003/2000 (recommended) Windows XP/2003 x64 Edition Windows Vista(most features work) Linux with Wine (most features work) Mac OS X with Wine (some features work)

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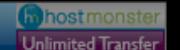
MediaCoder Full Edition

MediaCoder 0.6.2 (current developing version)

MediaCoder 0.6.1 MediaCoder 0.6.0 Full Edition Package List

MediaCoder Special Editions

MediaCoder Audio Edition (recommended for audio enthusiasts) MediaCoder Device Edtions



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MP4 Converter

Convert MP4, MOV, WMV, DVD, AVI, RM DVD, MP3 video and audio formats.

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MediaCoder Full Edition

MediaCoder 0.6.2 (current developing version)

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n = num of pagescpm = cost per thousand impressions

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(n / 1000)

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n = num of pagescpm = cost per thousand impressions

$$(n / 1000) * cpm = $$$$

n = num of pagescpm = cost per thousand impressions

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n = num of pages

n = num of pagesctr = percentage of people who click

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n = num of pagesctr = percentage of people who clickdpc = dollars per click
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n = num of pagesctr = percentage of people who clickdpc = dollars per click
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n

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n = num of pagesctr = percentage of people who clickdpc = dollars per click
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n * ctr

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n = num of pagesctr = percentage of people who clickdpc = dollars per click
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n * ctr * dpc

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n = num of pagesctr = percentage of people who clickdpc = dollars per click
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n = num of pagesctr = percentage of people who clickdpc = dollars per click

1,000,000

n = num of pagesctr = percentage of people who clickdpc = dollars per click

1,000,000 * 0.003

n = num of pagesctr = percentage of people who clickdpc = dollars per click

1,000,000 * 0.003 * \$1

n = num of pagesctr = percentage of people who clickdpc = dollars per click

$$1,0000,000 * 0.003 * $1 = $3,000$$

n = num of pagesctr = percentage of people who clickdpc = dollars per click

$$1,000,000 * 0.003 * $1 = $3,000$$

\$3,000 for 1,000,000 impressions is an effective cpm of \$3

top weekly traffic numbers

Rank	Project Name	Page Views
1	eMule	8,889,125
2	MediaCoder [∰] ≴	1,533,278
3	Audacity [∰] s	1,367,684
4	phpBB	1,245,358
5	FrostWire s	815,784
6	MediaPortal	811,136
7	PortableApps.com: Portable Software/USB ***	699,881
	Ares Galaxy	689,612
9	XBMC Media Center	654,873
10	DotNetNuke	637,332
11	phpDiplomacy [®] s	636,155
12	FileZilla [∰] ≰	633,778
13	7-Zip	612,101
	Wavelet Enterprise Management Portal	603,628
	Hyperic HQ Enterprise Monitoring	555,414
	Zen Cart E-Commerce Shopping Cart ***	548,177
17	StepMania	474,220
18	MozillaPL.org	460,517
19	Pidgin	459,339
20	Gallery	457,165



you need a lot of traffic to make it work



your users might find it irritating



the scammer / competition arms race

donations / grants / memberships

foundation approach

SourceForge.net donation system

apache, linux foundation, eclipse, mambo, gnu, many more



you need to be able to cope with money

four: Business-y Things That Also Apply to Open Source

the sales funnel



these people might someday want to buy your stuff

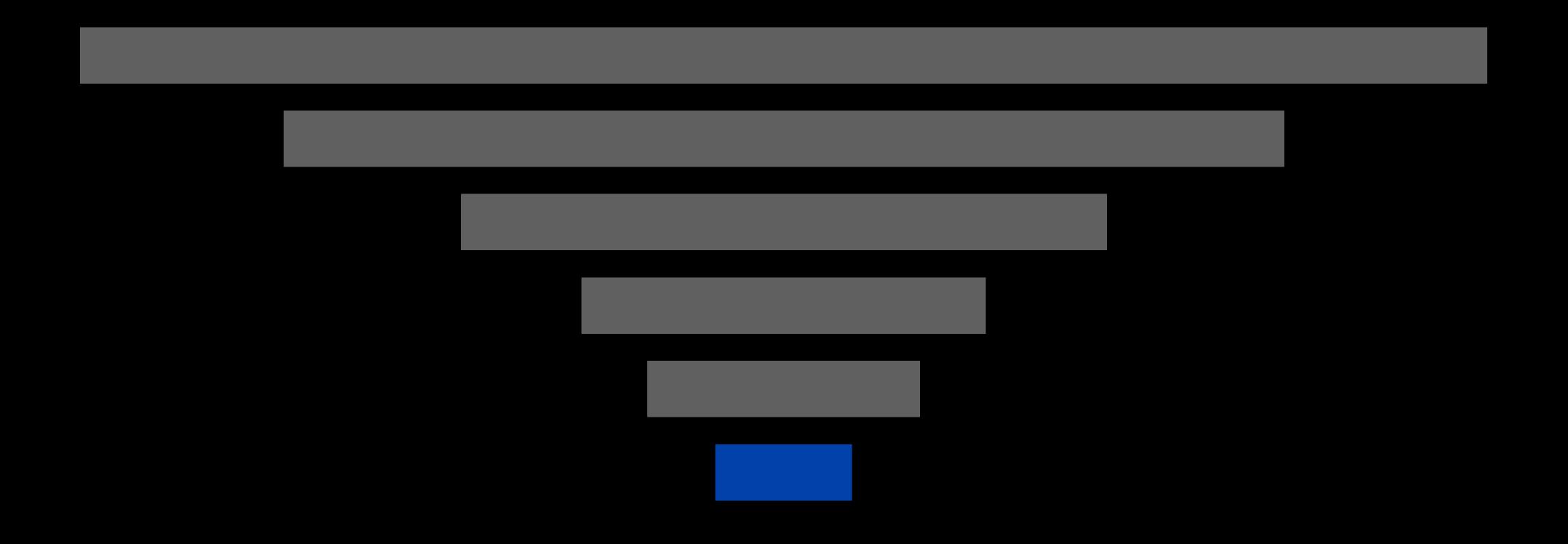
these are willing to talk to you



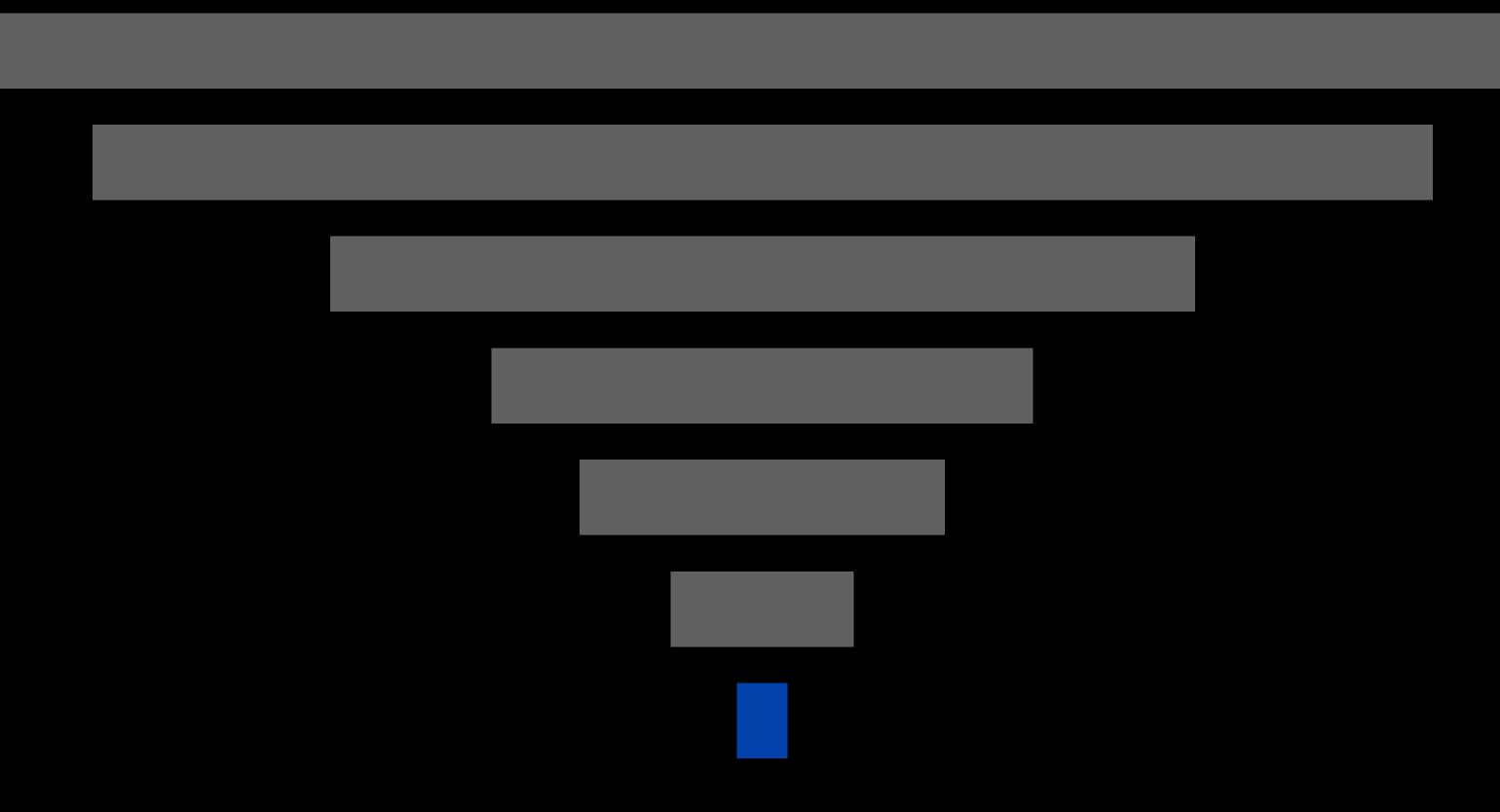


after more talking, you still think you can help these

these want to buy it



these can agree with you on how much it costs



these will actually pay you

the open source funnel



these people are looking for a solution to their problem SOURCEFORGE.NET®

these can find your project

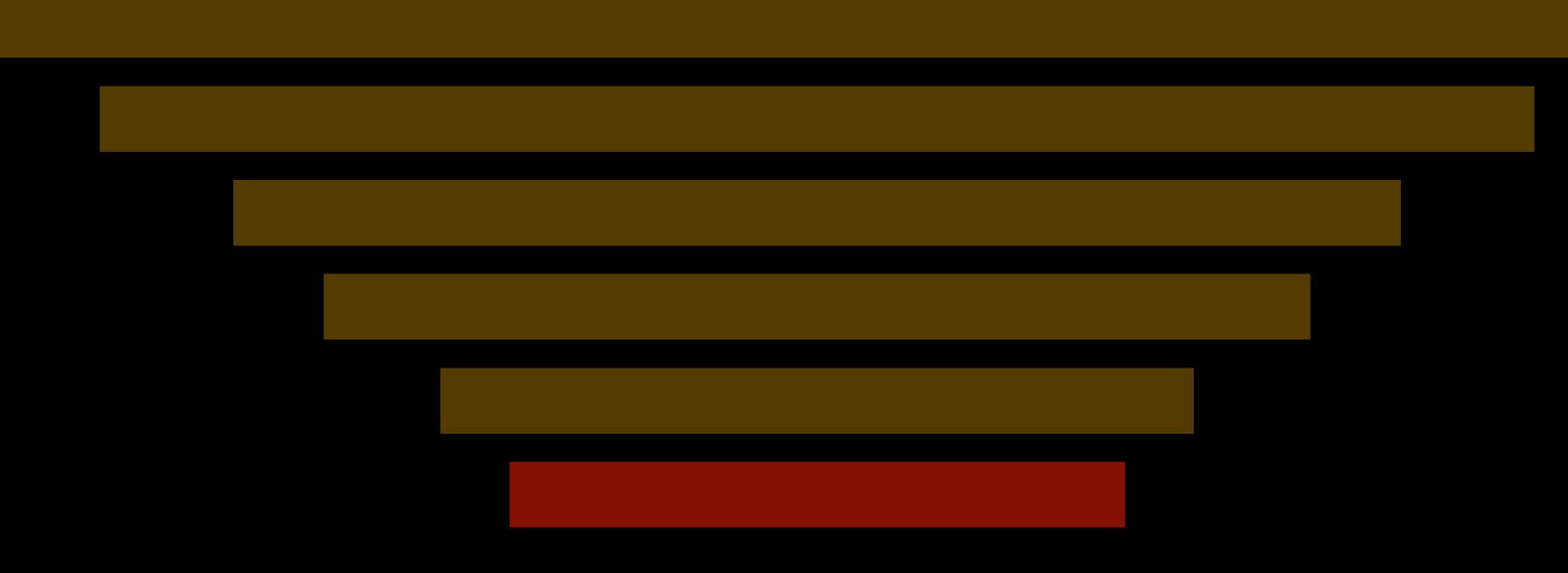
these choose to download your project



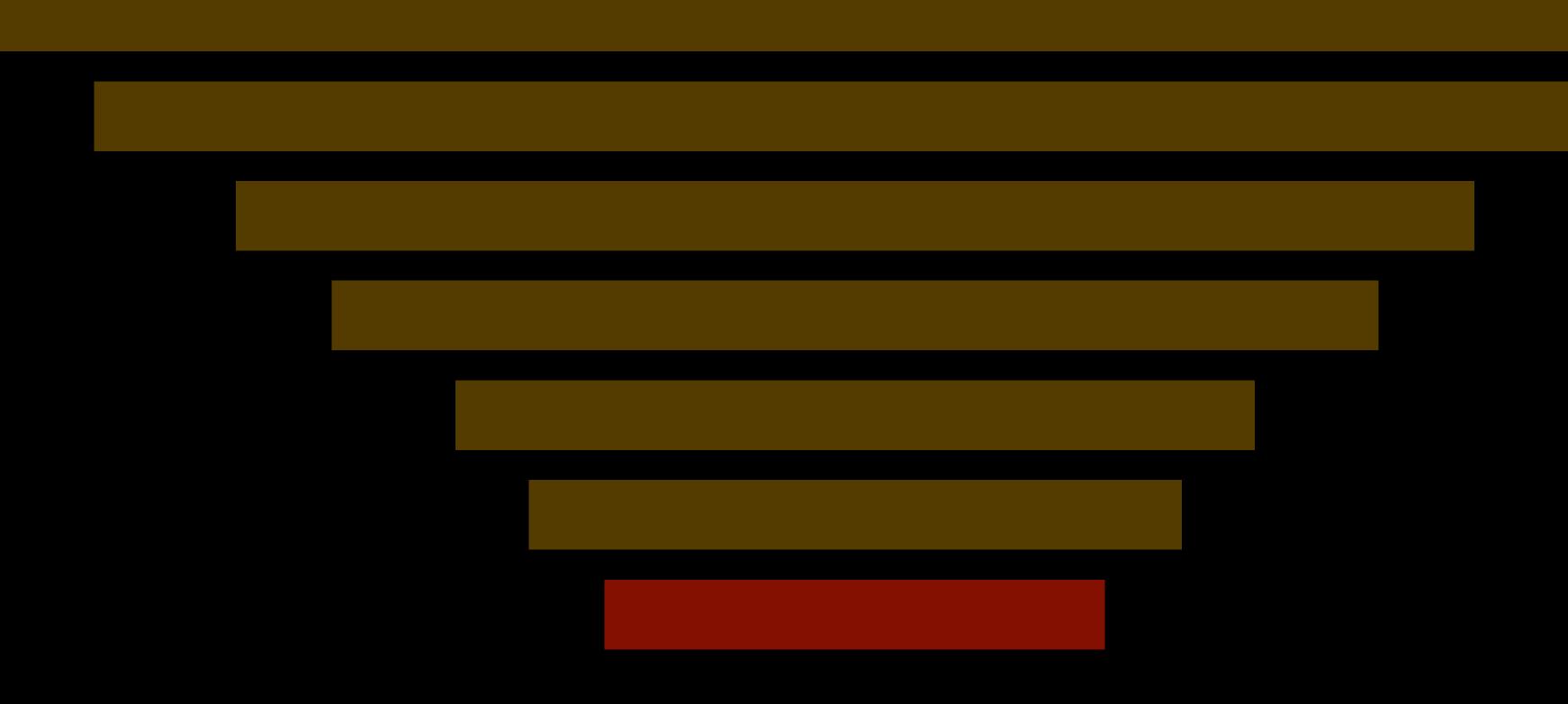
these can figure out how to install your project



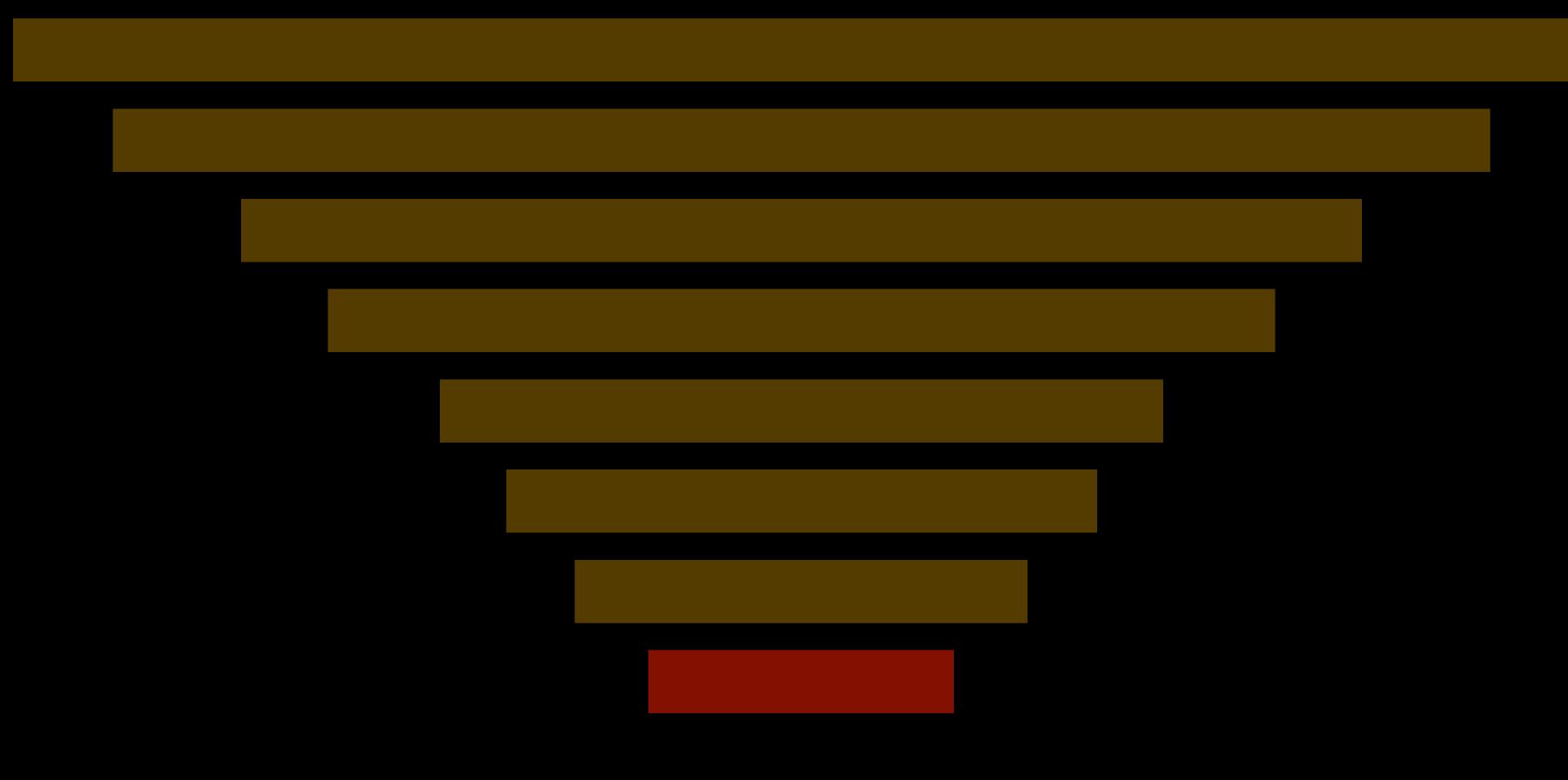
these actually use your project



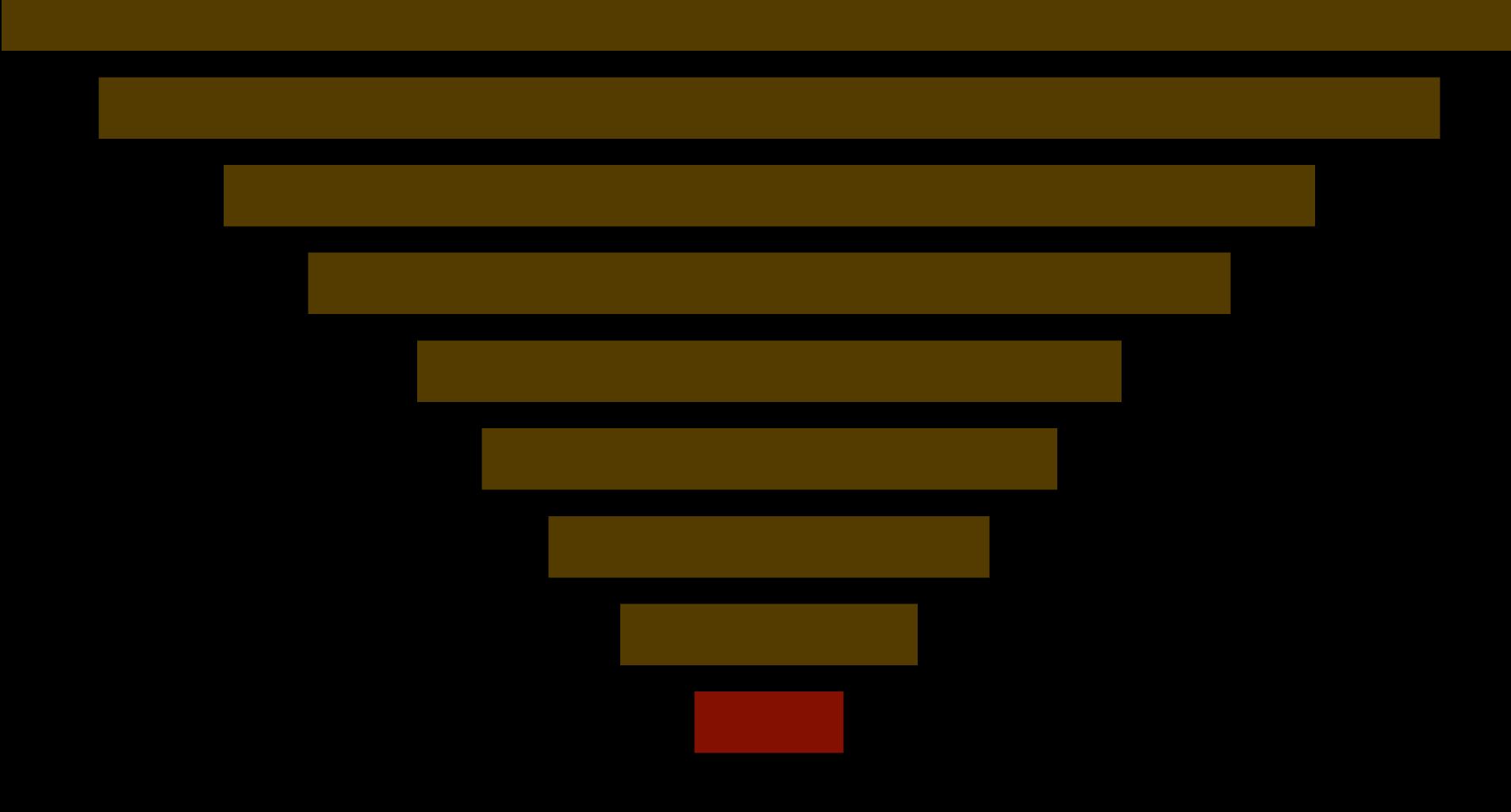
these will will participate in very small ways (i.e., reporting bugs, contributing to the mailing list)



these will generate new peripheral value (howto guides, plugins, extensions)



these will take the time to understand your core code



these will submit patches to your core code



OpenOffice.org

OpenOffice.org

Azureus

OpenOffice.org

Azureus

Gallery

OpenOffice.org

Azureus

Gallery

Gimp / Inkscape

OpenOffice.org

Azureus

Gallery

Gimp / Inkscape

Audacity

OpenOffice.org

Azureus

Gallery

Gimp / Inkscape

Audacity

phpMyAdmin

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Azureus

Gallery

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Audacity

phpMyAdmin

Zenoss Core / Hyperic / Nagios

how wide is the top of your funnel?

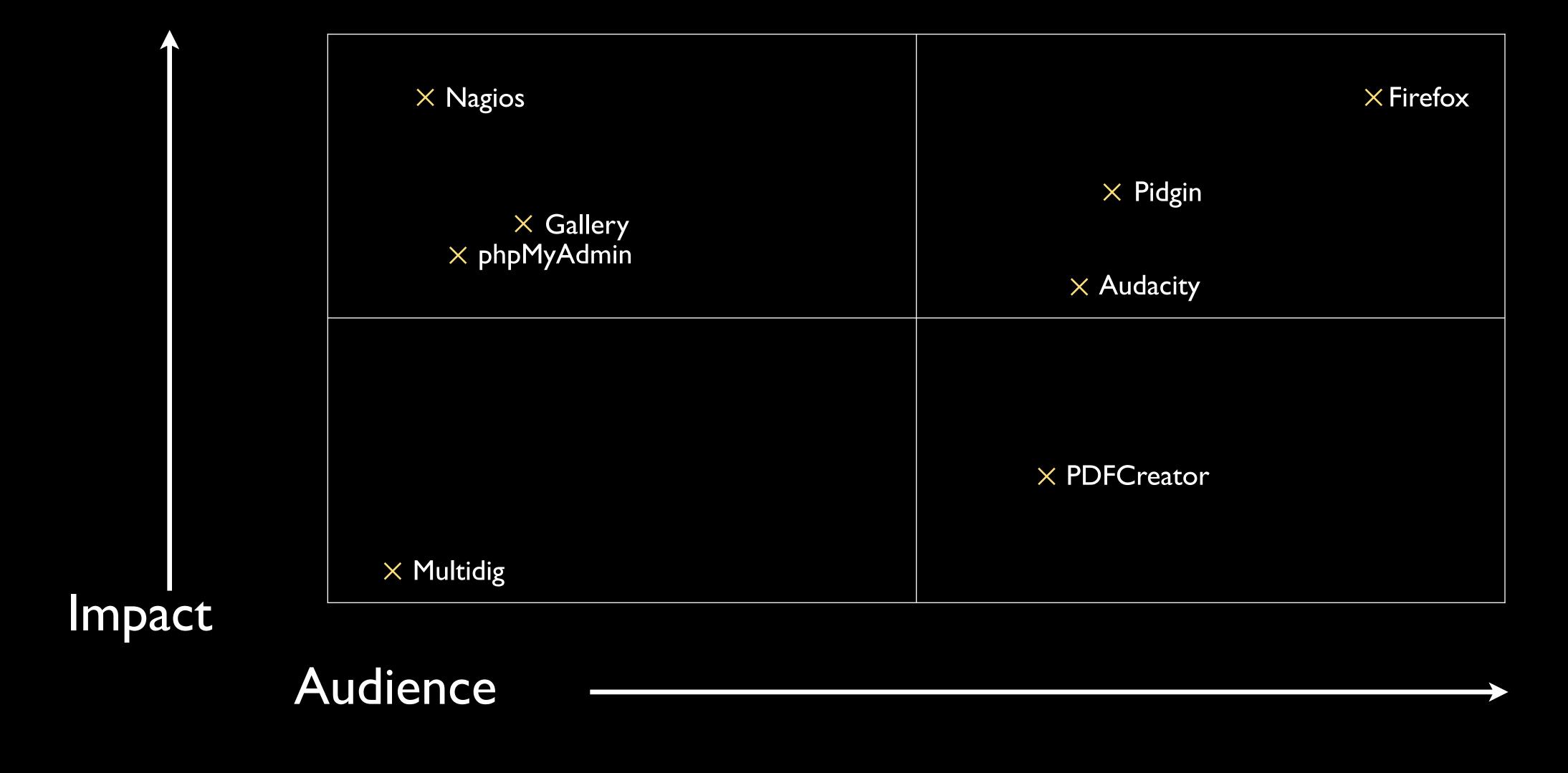
OpenOffice.org Azureus Gallery Gimp / Inkscape Audacity phpMyAdmin Zenoss Core / Hyperic / Nagios GCC

how wide is the top of your funnel?

OpenOffice.org Azureus Gallery Gimp / Inkscape Audacity phpMyAdmin Zenoss Core / Hyperic / Nagios GCC Multidig

SOURCEFORGE.NET®

Sunday, January 18, 2009



barriers



is your project easy to find?



open source audio software

Search

Advanced Search

Web

Results 1 - 10 of about 1,420,000 for open source audio software. (0.26 seconds)

Audacity: Free **Audio** Editor and Recorder **T**



Audacity® is free, open source software for recording and editing sounds. ... It not only features an introduction to how digital audio works but also many ...

audacity.sourceforge.net/ - 13k - Cached - Similar pages - 💬

Download Audacity New Features in 1.3

Windows Download Screenshots

Mac Lame Help About

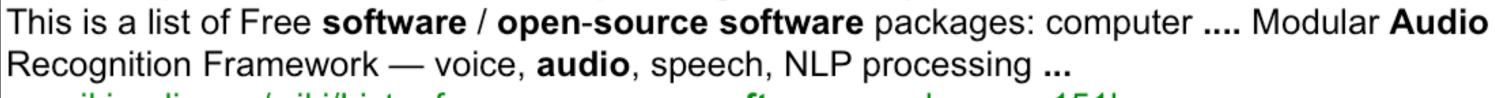
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is it easy to download?



With more than 15,000 improvements, Firefox 3 is faster, safer and smarter than ever before.



Release Notes - Other Systems and Languages



The Free, Cross-Platform Sound Editor

Audacity® is free, open source software for recording and editing sounds. It is available for Mac OS X, Microsoft Windows, GNU/Linux, and other operating systems. Learn more about Audacity... Also check our Wiki and Forum for more information.

The latest release of Audacity is <u>1.3.6 (Beta)</u>. Because it is a work in progress and does not yet come with complete documentation or translations into foreign languages, it is recommended for more advanced users. See <u>New Features in 1.3</u> for more information about the 1.3.x Beta series.

For all users, <u>Audacity 1.2.6</u> is a stable release, complete and fully documented. You can have Audacity 1.2.6 and 1.3.6 installed on the same machine.

Download Audacity 1.2.6a

for Mac OS X 10.1 or later

Download Audacity 1.3.6 (Beta)

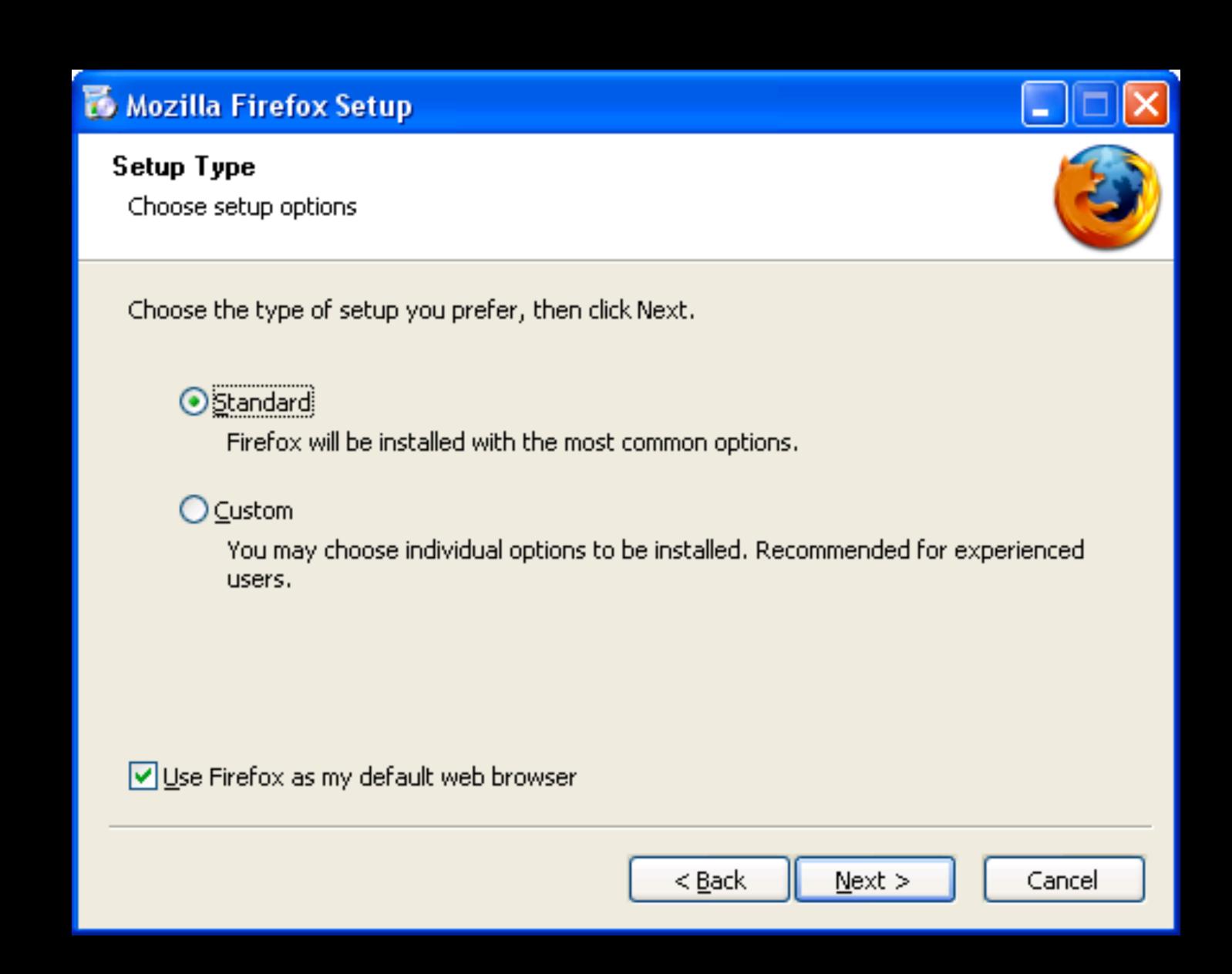
for Mac OS X 10.4 or later

Other downloads

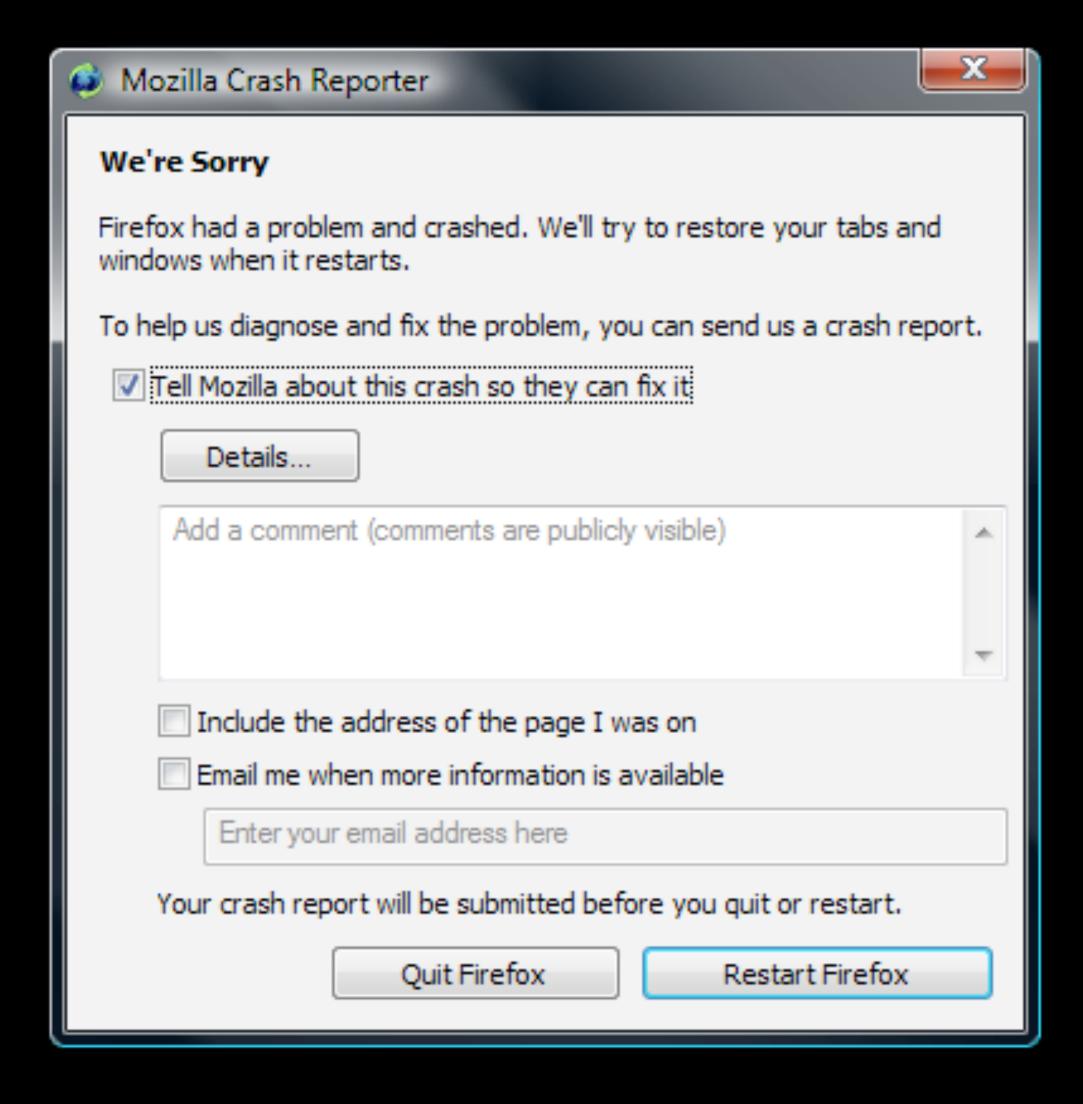
is it easy to install?

```
[root@svr(~)] apt-get install firefox
Reading package lists... Done
Building dependency tree
Reading state information... Done
The following extra packages will be installed:
  libhunspell-1.1-0 libnspr4-0d libnss3-0d
Suggested packages:
 firefox-gnome-support latex-xft-fonts
Recommended packages:
 ubufox
The following NEW packages will be installed:
 firefox libhunspell-1.1-0 libnspr4-0d libnss3-0d
0 upgraded, 4 newly installed, 0 to remove and 0 not upgraded.
Need to get 10.2MB of archives.
After unpacking 29.1MB of additional disk space will be used.
Do you want to continue [Y/n]? hell yes!
```





do you make it easy for people to get involved?



can people understand your code?

```
#if USE_PORTMIXER
   if (mPortStreamV18 != NULL && mLastPaError == paNoError) {
      #ifdef __WXMAC__
      if (mPortMixer) {
         if (Px_SupportsPlaythrough(mPortMixer)) {
            bool playthrough;
            mPreviousHWPlaythrough = Px_GetPlaythrough(mPortMixer);
            gPrefs->Read(wxT("/AudioI0/Playthrough"), &playthrough, false);
            if (playthrough)
               Px_SetPlaythrough(mPortMixer, 1.0);
            else
               Px_SetPlaythrough(mPortMixer, 0.0);
      #endif
#endif
```

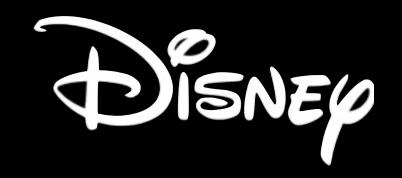
branding



q: isn't branding for evil corporations?





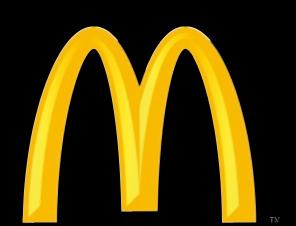














"People engaged in branding seek to develop or align the expectations behind the brand experience (see also brand promise), creating the impression that a brand associated with a product or service has certain qualities or characteristics that make it special or unique."

http://en.wikipedia.org/wiki/Brand

to think your stuff is special



\$0.55/liter



\$0.55/liter



\$1.42/liter





\$0.55/liter



\$1.42/liter

inspires confidence

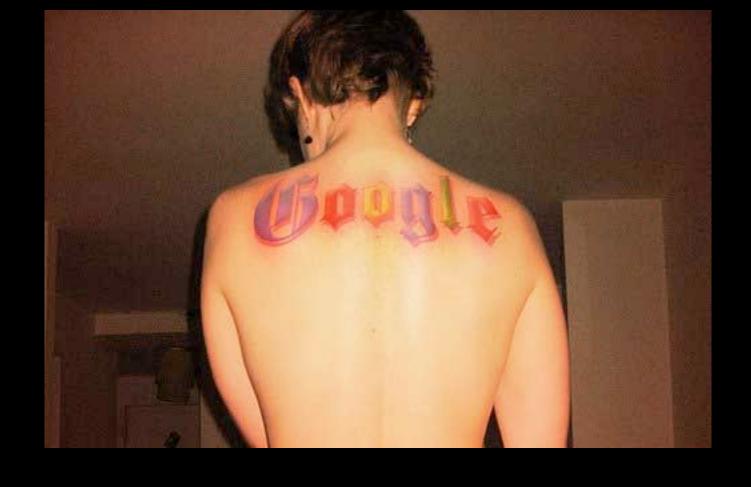


This was not the first time BP had revamped its logo and appearance to improve its environmental image. In 1989, as British Petroleum, it underwent a similar makeover....David Walton, head of public relations, said BP's image was "a major commercial and political asset. Like any asset, it has to be managed and looked after."

Sharon Beder 'bp: Beyond Petroleum?', 2002

brand loyalty









everything they make must be this good!

q: open source + branding? why?

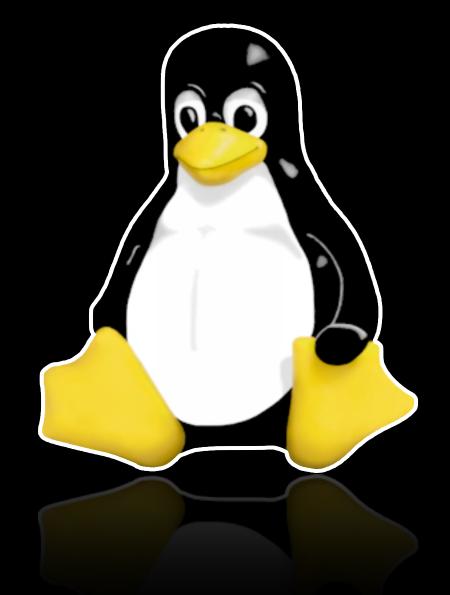
We don't need:

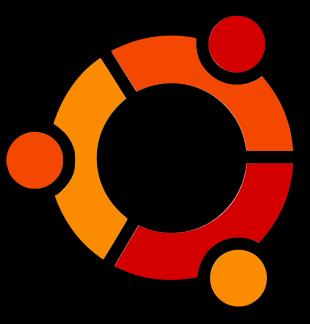
- to convince people to spend more for our stuff
- to be seen as nice people when were doing evil things
- to get people addicted to our products















team colors

because it helps people know who you are

it will help you get more users

it will help you get taken seriously by consumers who are used to seeing that stuff

a well-thought-out brand suggests a well-thought-out user experience

"A great brand raises the bar -- it adds a greater sense of purpose to the experience, whether it's the challenge to do your best in sports and fitness, or the affirmation that the cup of coffee you're drinking really matters."

Howard Schultz (president, ceo and chairman of Starbucks)

spreading the word



press releases



traditional print/television/ internet advertising

word of mouth

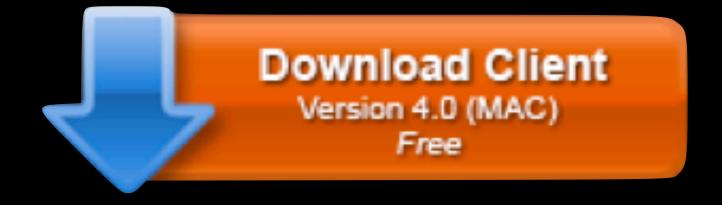
q: what can open source learn from traditional promotion?

express value clearly



Download the newest Vuze (formerly Azureus)

Find, download, and play high-quality and HD videos



This is the official website of **Gallery**, the open source web based **photo album organizer**. Gallery gives you an intuitive way to blend photo management seamlessly into your own website whether you're running a small personal site or a large community site.

More:

▶ About

- ▶ Features
- ▶ Related Sites
- Requirements
- Screenshots!
- Certified Web Hosts



need to have a good story

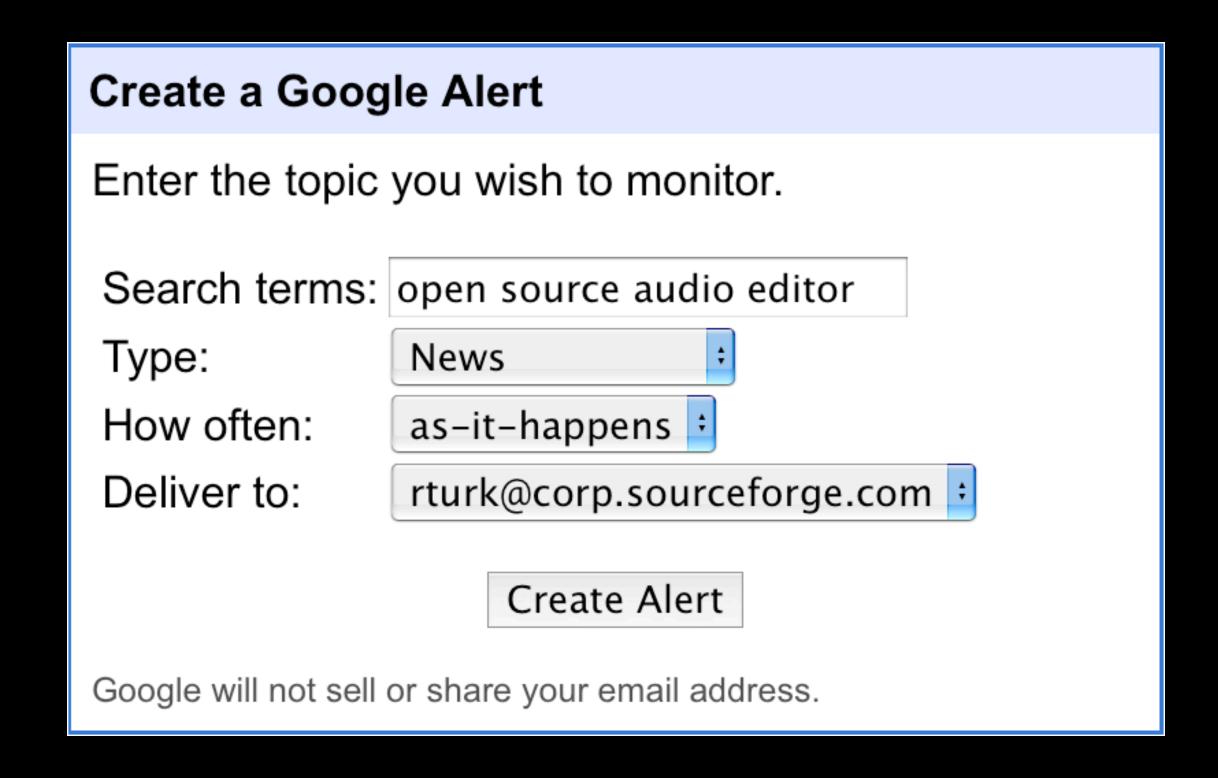
reporters want to write something interesting



if possible, a better one than "we're smart people and we built clever stuff"

open source promotion has specific opportunities

watch, learn, and respond



connect with related communities

connect with related communities



GNOME Project Listing

This page is a listing of GNOME-related projects and their related web pages. For a more complete, searchable list of applications, check out the GNOME Software Map.

A

- a11y, GNOME Accessibility for people with disabilities
- Abiword, Word Processor
- Accerciser, Interactive accessibility explorer
- Agnubis, Presentation Program
- Anjuta, Integrated Development tool

B

Balsa, e-mail client

M

- Memprof, Dev. memory profiler
- Metacity, Window Manager
- Midnight Commander, File Manager
- Moleskin, Code Editor
- Mozilla, Browser and HTML rendering widget
- mpterm, Multi-tabbed terminal application
- Meld, Diff Merge and Source Control

PoweredBy

Feel free to add your software/website here if it makes use of Lucene. Please do not add your website if it uses Lucene merely indirectly, e.g. if you make use of a blog publishing system which in turn uses Lucene. We reserve the right to remove links where it isn't visible that Lucene is used, so consider adding a text like "powered by Lucene" to your search result page. **Note to spammers:** don't bother adding your site here, we're using the appropriate meta tags so search engines will ignore the links anyway.

Applications and web applications using Lucene include (alphabetically), see below for usage of Lucene on web sites:

- <u>ActiveMath</u> a user adaptive, interactive and web-based learning environment for mathematics
- Aduna AutoFocus a visual desktop search tool
- Aduna Metadata Server RDF-based indexing server for metadata and full text
- Affidata a real estate search engine that uses lucene for Advanced Search Functionality
- <u>agorum core DMS</u> Open Source DMS (Document Management System). Uses lucene for full-text and metadata search. Index is completely stored withing Database (for transaction issue)
- <u>Ahahi</u> a search engine (web,news,image,forum,crawler)
- Antya Website discovery engine powered by Lucene [displays Websites, logos, address]
- <u>AideRSS PostRank</u> Blog filtering and ranking based on social media metrics
- Affiliate Ranker an affiliate program search engine
- JiansNet A platform for searching and sharing useful information for overseas Chinese
- Bigsearch.ca uses nutch, based on lucene open source software to deliver its search results.
- BibleDesktop A Bible study program using lucene to search Bibles
- Bixee Search Engine for Jobs in India.

promotion via social media



Login / Join Twitter!

WOW! MindTouch Deki is ranked #4 on sourceforge.net. hells y ah bitches

about 13 hours ago from TweetDeck



Roebot Aaron Roe Fulkerson

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submit your new releases to freshmeat and SourceForge.net



Cacheboy Squid 1.6

⊖[i] **⊖**[s] **⊙**[n]

by adrian chadd - Fri, Jan 16th 2009 00:20 UTC

About: Cacheboy Squid is a Squid-2 deriative that aims to build on top of the Squid-2 codebase stability. The primary short-term aims of this codebase are a cleaner, better organised codebase, HTTP/1.1 support, compression support, IPv6 support, better storage, and initial threading support for certain subsystems.

Changes: Lots of restructuring between 1.4 and 1.6. This includes some initial IPv6 infrastructure work, but no working IPv6 support for now. This release fixes a critical string-related bug.

Focus	License	URLs
Major bugfixes	GNU General Public License v2	☆ 8

Projects

ROZK: 0.6.1 released

2009-01-15

ZK is Ajax Java framework without JavaScript. With direct RIA, 200+ Ajax components and markup languages, developing Ajax/RIA as simple as desktop apps and HTML/XUL pages. Support JSF/JSP/JavaEE /Hibernate/.., and Ajax script in Java/Ruby/Groovy/Python/.. ROZK is an open source tool to build CRUD forms with jRuby and ZK with minimal codes, created by David Cheung. For more information on ROZK, visit: http://rozk.net/wordpress/?page_id=2 ROZK 0.6.1: http://rozk.net /wordpress/?p=72



ok, that's it.

enjoy the rest of the show! rturk@corp.sourceforge.com