ticketmaster®

High Volume Metrics

COLLECTION, ANALYSIS AND VISUALIZATION

Abhishake Pathak

SR. SYSTEMS ENGINEER

Ticketmaster Open Source Projects:
http://code.ticketmaster.com
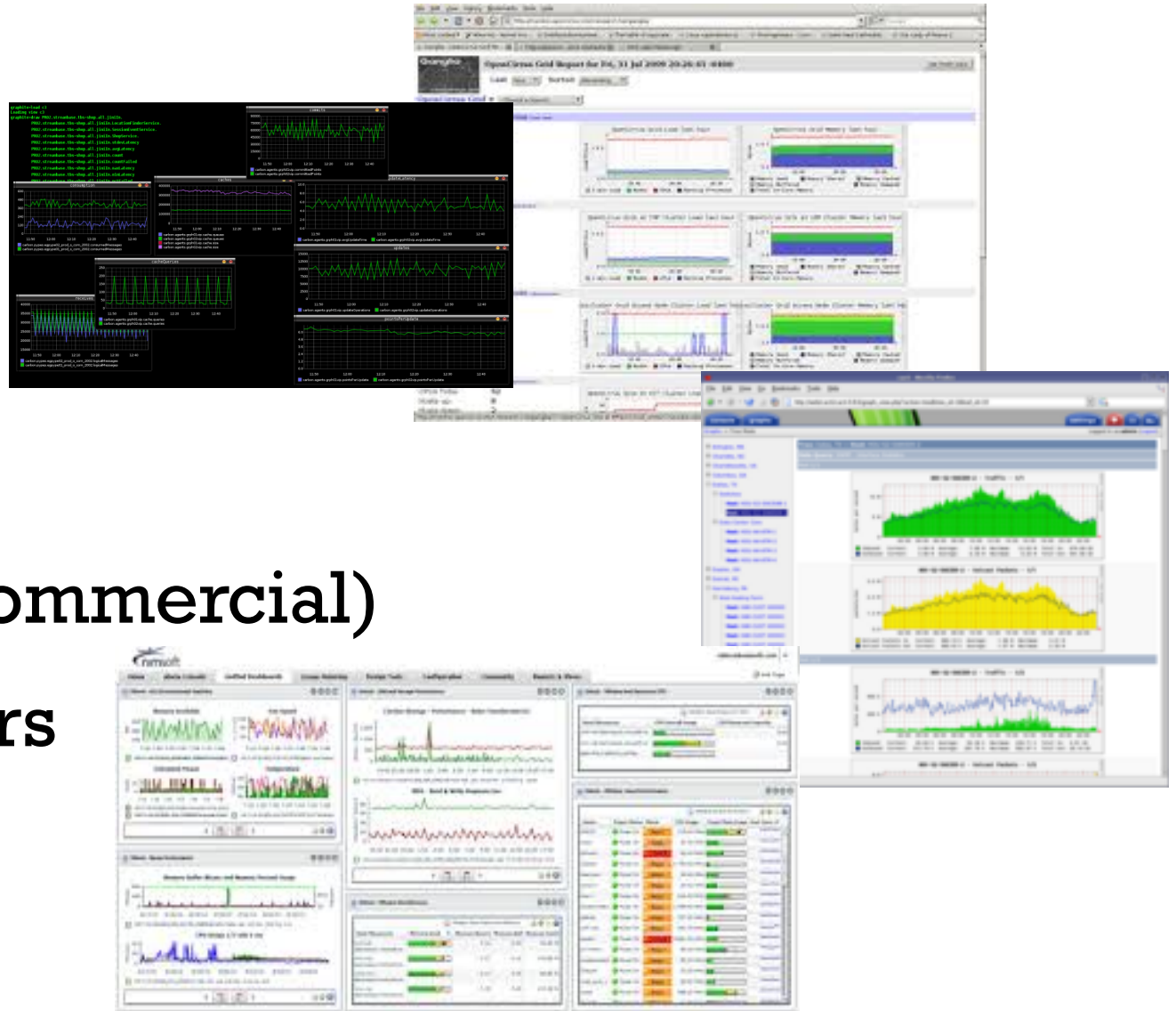
Contact:
abs.pathak@ticketmaster.com

Ticketmaster

- Top 5 ecommerce retailers.

- 37 million unique visits/month.

- 450 million tickets processed/year.

- 50+ development teams.

- Traffic patterns unlike most online retailers.

- 16,000+ systems.

Common Technologies
HOW MANY DO YOU USE?

- Graphite

- Ganglia

- Cacti

- Nimsoft (commercial)

- Many others

Common Technologies

Graphite / Ganglia / Cacti

Pros:

- Easy setup
- RRD / Whisper / MySQL
- Aggregation and consolidation
- Stock Graphing

Cons:

- File based data storage
- Higher space consumption (graphite:12bytes/metric)
- Scalability
- Data Analysis difficult
- Stock Graphing
- Server side pre-rendered static graphs.

# Common Technologies
WHY THEY HAVEN'T WORKED FOR TICKETMASTER

- Space consumption vs granularity

- Scalability. Specifically horizontal scalability.

- Infinite data resolution and data retention.

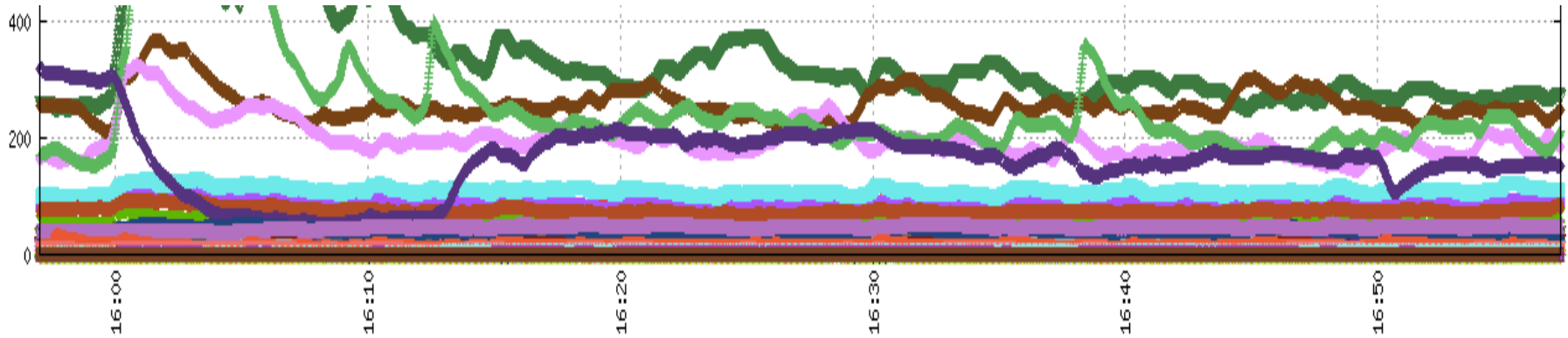- In flight and post collection data analysis

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OpenTSDB

- Sub-second metric collection.

- Ability to ingest well over 1,000,000 metrics/sec

- Distributed architecture.

- Analysis of large data sets.

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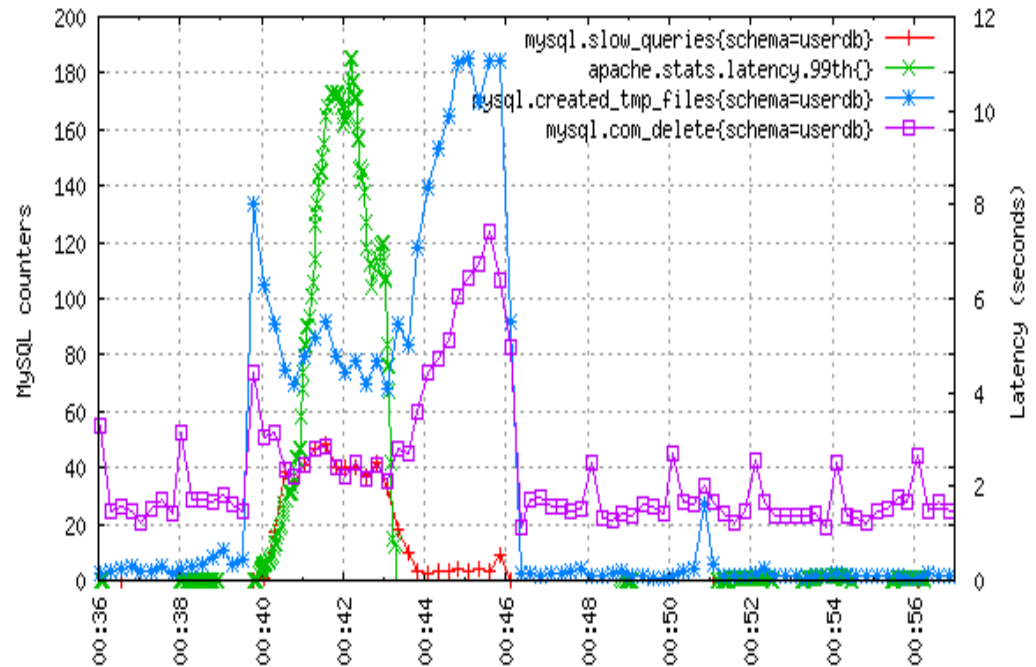
Visualization

3600 points per series

- Analysis and correlation of data sets.
- Cross cutting of data.
- Audience viewing the data.
- Viewing perspective of a data set.
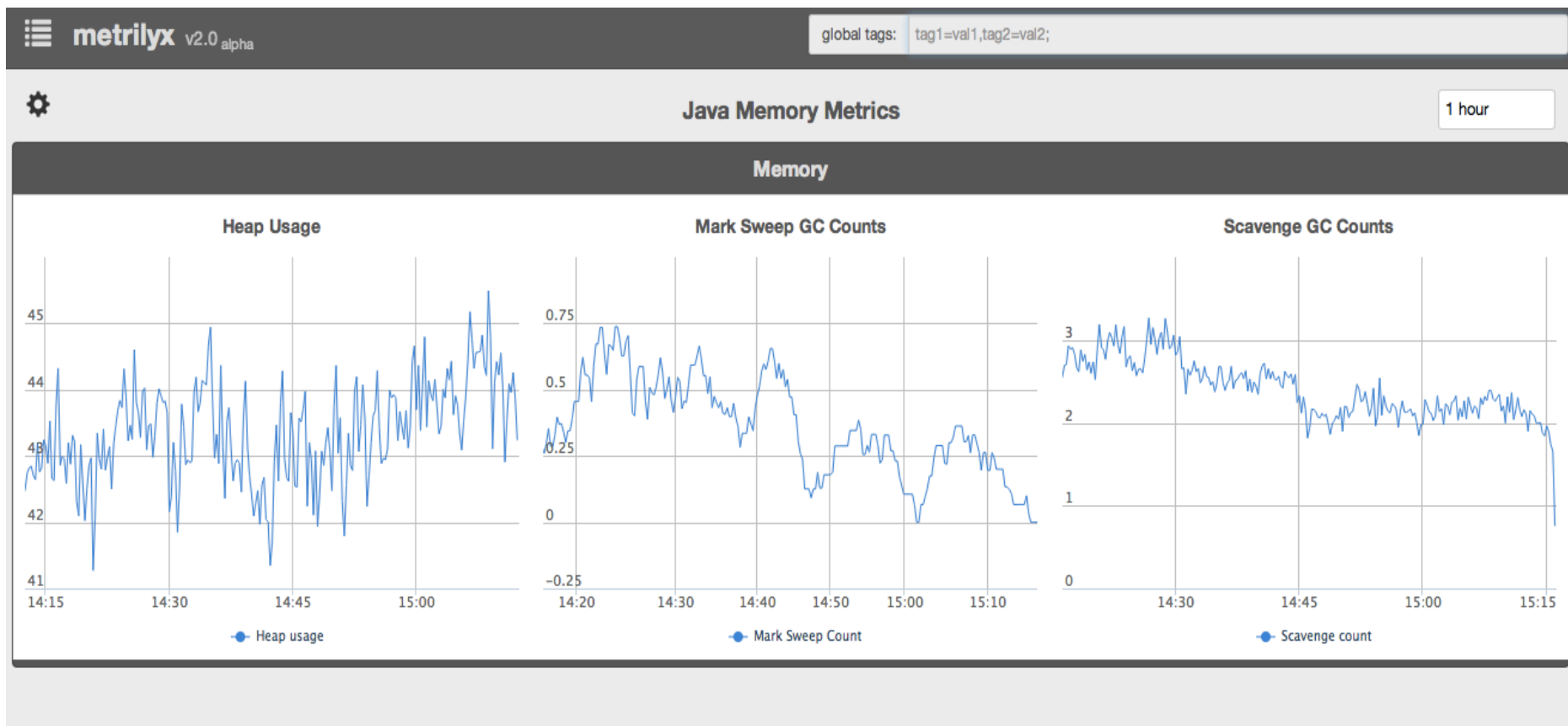- Visualizing the data.

Metrilyx

MAKING SENSE OF YOUR DATA

- Model, analyze and visualize data

- User controlled viewing perspectives

- Ease of use and setup

- Targeted for all viewing audiences.

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Single Entity

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Multiple Entities

Q & A

Metrilyx Source Code:
https://github.com/Ticketmaster/metrilyx-2.0